

INTRODUCING QUALITY CARE 2020

A contemporary program bringing together best-practice business operations with excellence in safe and quality care.

Enhanced accreditation centred around enabling continuous improvement and innovation at your pharmacy, so you and your business perform at your best.

Contemporary, relevant, innovative.

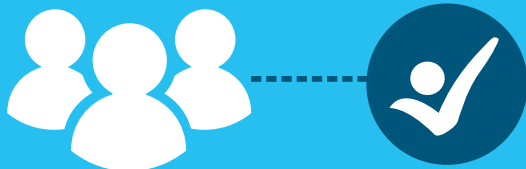


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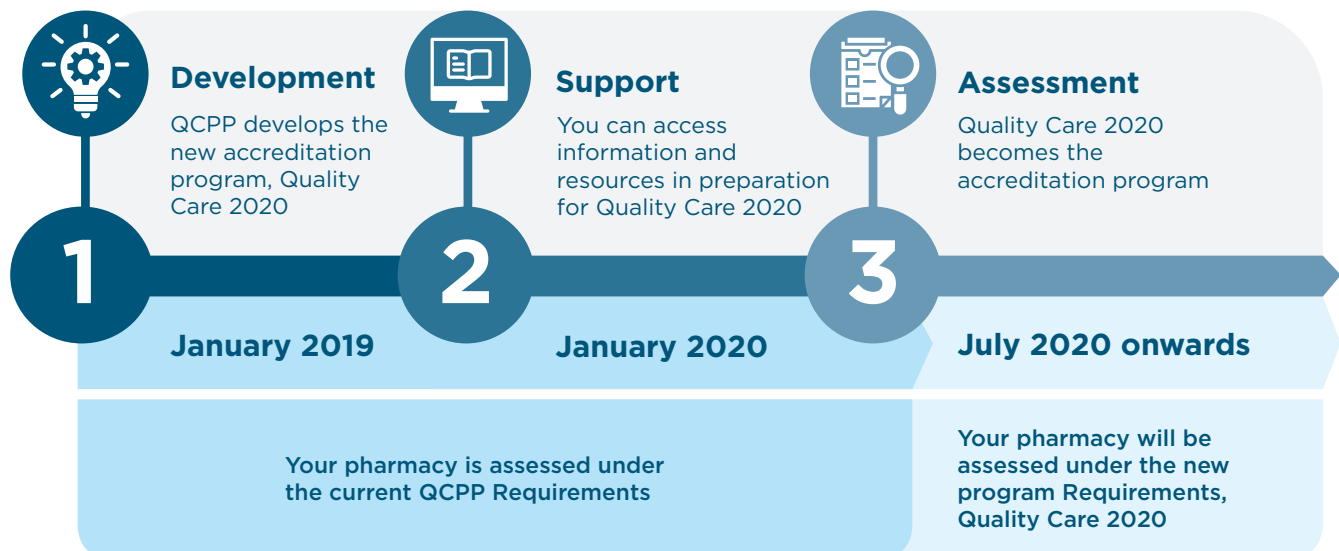
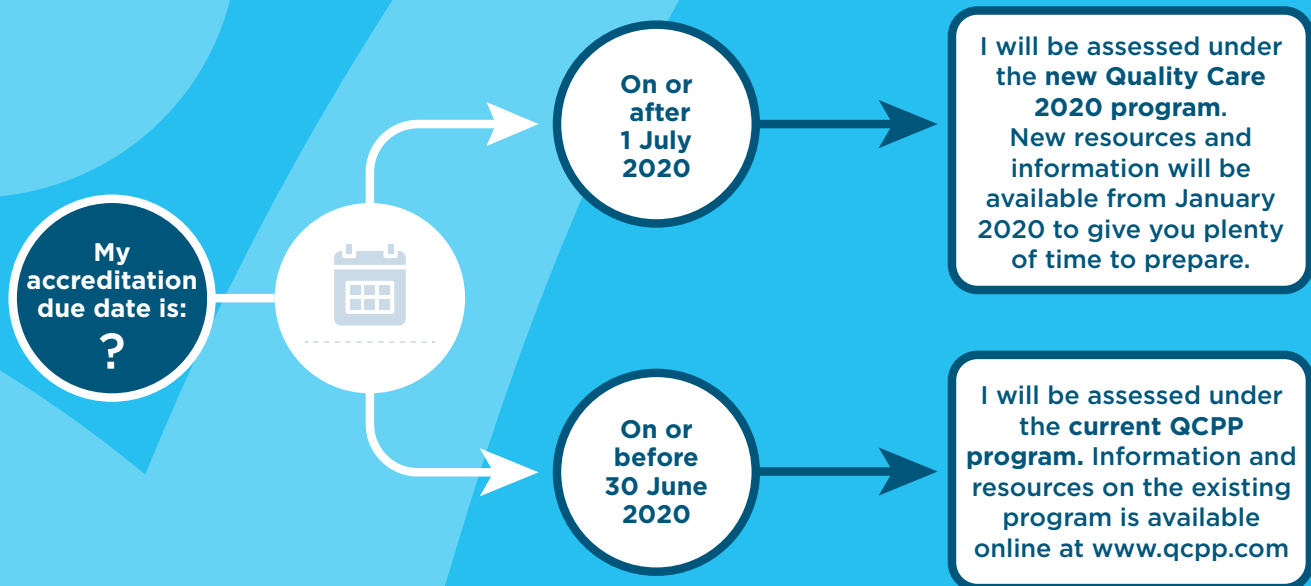
Improved systems.

KEY BENEFITS OF QUALITY CARE 2020



- ✓ 5 domains that are aligned to your business operations
- ✓ Moving beyond compliance to support you in delivering quality, safe, viable care to your community
- ✓ Encouraging increased flexibility and innovation in your business
- ✓ 24/7 access to an online support portal

WHEN WILL YOU BE ASSESSED UNDER QUALITY CARE 2020?



Note: If you are scheduled to be assessed under Quality Care 2020, you may find much of your current evidence aligns with the new program.



From July 2020, Quality Care 2020 will be the accreditation framework for quality in community pharmacy. To find out what this means for you or your pharmacy, visit www.qcpp.com/2020