QCPP INFORMATION

Quality Care 2020 Version 1.1

Purpose

In collaboration with the Australian Digital Health Agency, we have developed an additional sub-domain in Domain 5; sub-domain 5.10. This Sub-Domain now includes assessment surrounding digital health advancements, including, but not limited to, My Health Record (MHR). This document is an overview of the changes made to Quality Care 2020 Version 1.1.

Key Points

My Health Record (MHR)

- The new requirements for digital health applies to those who are currently using MHR or those who aren't yet using it but wish to be accredited to use it.

Evidence Necessary

1. Documented staff training
2. Pharmacy security and access policy
3. Demonstration of a current NASK PKI certificate:
   - Access to patient MHR
   - Linked services in Healthcare Organisation (HPI-O) PRODA account
   - Organisation snapshot in Health Professional Online Services (HPOS)
4. Explanation of what is done in the event of a clinical incident or access/data breach

Other Changes to Quality Care Version 1.1

2.1.1 Australian Charter Of Healthcare Rights is now the acceptable evidence along with the privacy and confidentiality policy signed by all staff members.

4.1.6 Increased flexibility on the acceptable evidence for twice daily fridge temperature monitoring when using a data logger. Detailed information regarding this change was previously sent out to pharmacies in May and can also be found on the QCPP Knowledge Hub.

All other changes to the requirements are wording or phrase changes to assist pharmacies in understanding the requirements

Useful links:

QCPP FAQs

- Updated FAQs can be found under 'Quality Care 2020 Version 1.1'.

QCPP Fees

- The fees and cancellation policy surrounding the video component can be found under Cancellation Policy on the linked page.

- o This has also been communicated in our most recent QIP and in both our Pharmacy Support webinar and Stakeholder Update webinar, both hosted September 2022

New Sub-Domain

- o Found on Quality Care Knowledge Hub under Domain 5.10
- o Information on the new sub-domain can also be found here (Accessible with Knowledge Hub access)