

QCPP APPROVED REFRESHER TRAINING



Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three-hour refresher training requirement

This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.

CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
	Guild Learning and Development			Online	The Pharmacy Guild of Australia
RT2024015	Management of intestinal worms	45 minutes	08 Oct 24 – 07 Oct 26		Learninganddevelopment@guild.org.au
RT2022004	Opioid Dependence Treatment and Stigma (<i>previously</i> Social determinants of health in Medication Assisted Treatment of Opioid Dependence (MATOD))	60 minutes	29 Jun 22 – 28 Jun 26		https://guilded.guild.org.au
	Australasian College of Pharmacy				
RT2023013	Allergic Rhinitis: a comprehensive course for pharmacy assistants	60 minutes	21 Dec 23 – 20 Dec 25	Online	Australasian College of Pharmacy
RT2023014	Assisting with Headaches: a short course for pharmacy assistants	60 minutes	21 Dec 23 – 20 Dec 25		07 3144 3680
RT2023015	Assisting with iron deficiency	45 minutes	21 Dec 23 – 20 Dec 25		Info@acp.edu.au
RT2024006	QLD Community Pharmacy Scope of Practice Pilot Training for Pharmacy Assistants:	3 hours	26 Feb 24 – 25 Feb 26		Acp.edu.au
RT2024010	Full scope conditions for Pharmacy Assistants	2 hours	08 Jul 24 – 07 Jul 26		
RT2024012	Bites and stings				
RT2024021	Pharmacy Assistant Needle and Syringe Program and Harm Reduction Training	45 minutes	01 Sep 24 – 31 Aug 26		
		1 hour	13 Dec 24 – 12 Dec 26		
RT2025004	Medication safety and the role of the pharmacy assistant	1 hour	15 Feb 25 – 14 Feb 27		
RT2025005	Clinical vitals measurement for pharmacy assistants	1.5 hours	19 Mar 25 – 18 Mar 27		Pharmacy Connect Conference 2025
RT2025012		3 hours	03 Sep 25 – 03 Sep 25		

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	VITAI MINds: Exploring how to best supplement your sales with vitamins			Face to face	
	iTherapeutics			Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
RT2017003	Frequent heartburn and treatment options/Treatment options for frequent heartburn	30 minutes	27 Feb 21 – 26 Feb 27		
RT2021004	Oral health and anti-cavity care/Colgate Oral Health and Cavity protection	30 minutes	17 May 21 – 17 May 27		
RT2022003	Put Maxigesic to the test for pain	30 minutes	08 Nov 22 – 07 Nov 26		
RT2023011	Management of Allergic Rhinitis with Nasonex Allergy	30 minutes	01 Nov 23 – 31 Oct 25		
RT2024014	Nutrient requirements During Trimester 1,2,3: The importance of micronutrients insufficiency	60 minutes	08 Oct 24 – 07 Oct 26		
	JJet Online Training / Kenvue Pro			Online	Johnson & Johnson JJet.com.au
RT2024002	Codral	30 minutes	01 Feb 24 – 31 Jan 26		
RT2024001	Zyrtec	30 minutes	01 Feb 24 – 31 Jan 26		
RT2024003	Combantrin	30 minutes	07 Mar 24 – 6 March 26		Kenvue Pro
RT2024004	Powerful Sinus Congestion Relief with Sudafed	30 minutes	01 Feb 24 – 31 Jan 26		Kenvuepro.com.au
RT2024013	Managing Allergic Rhinitis in Children	1 hour	30 Aug 24 – 29 Aug 26		
RT2024017	Managing dry skin during menopause	1 hour	31 Oct 24 – 30 Oct 26		
RT2024018	Oral health for aging populations: Listerine	1 hour	24 Oct 24 – 23 Oct 26		
RT2025014	Allergy Detective	1 hour	30 Aug 25 – 29 Aug 27		
RT2025015	Appropriate supply of Schedule 3 Celecoxib to manage acute pain	1 hour	04 Sep 25 – 03 Sep 27		
	DBG Health (previously Arrotex)				DBG Health (previously Arrotex)

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RT2025009	Let's Talk Cough, Cold and Flu	30 minutes	01 Jun 25 – 31 May 27	Online	https://www.dbghealth.com.au/
RT2025013	Chemists Own: Let's Talk Allergy	30 minutes	27 Aug 25 – 26 Aug 27		
	The Pharmaceutical Society of Australia			Online	Pharmaceutical Society of Australia https://www.psa.org.au My.psa.org.au
RT2016010H	Hay Fever	1 hour	01 Sep 17 – 11 May 26		
RT2016010R	Fungal Infection	1 hour	01 May 18 – 11 May 26		
RT2016010S	Asthma	1 hour	01 Jun 18 – 11 May 26		
RT2016010L	Arthritis	1 hour	01 Apr 18 – 11 May 26		
RT2016010P	Cough	1 hour	01 May 18 – 11 May 26		
RT2016010N	Pain	1 hour	11 May 18 – 11 May 26		
RT2022009A	Colds, flu and COVID-19	1 hour	31 Jul 22 – 30 Jul 26		
RT2018009D	Vomiting and Diarrhoea	1 hour	01 Aug 18 – 01 Aug 26		
RT2018009E	Heartburn and Indigestion	1 hour	01 Oct 18 – 29 Sep 26		
RT2019002A	Sleep Health	1 hour	01 May 19 – 30 Apr 27		
RT2019009	Functional gastrointestinal disorders in infants	1 hour	13 Jun 19 – 12 June 27		
RT2019011A	Threadworms	1 hour	01 Oct 19 – 30 Sept 25		
RT2019011B	Sinusitis	1 hour	02 Dec 19 – 01 Dec 25		
RT2025008A	Smoking and Vaping Cessation	1 hour	01 Jun 25 – 30 May 27		
	Pharmacy Club			Online	Pharmacy Club https://site.pharmacyclub.com.au/ (previously iLearning Group)
RT2021011	Managing pain with the Voltaren range & VoltaNatra	45 minutes	01 Jul 21 – 30 Jun 27		
RT2022002	Treating coughs with the Durotuss range	60 minutes	01 Jun 22 – 30 Apr 26		
RT2022005	Relieving dry and chesty cough with the Bisolvon range	30 minutes	18 Jun 22 - 17 Jul 26		
	Nuromol – The Power of Two				
RT2023006	Helping to manage allergic rhinitis with Telfast (<i>previously</i>	30 minutes	1 Sep 23 – 30 Aug 25		
RT2022012		30 minutes	18 Oct 22 - 17 Oct 26		

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	“Helping to manage allergic rhinitis with Telfast and Telnasal Allergy Spray“)				
RT2024007	See My Pain: Supporting women and addressing the gender pain gap	1 hour	02 Apr 24 – 01 Apr 26		
RT2024019	Addressing the importance of speed in pain relief with Nurofen	30 minutes	06 Jan 25 – 05 Jan 27		
RT2024020	Helping customers feel good in their guts	30 minutes	06 Jan 25 – 05 Jan 27		
RT2025002	Maltofer Iron Deficiency	1 hour	26 Jan 25 – 25 Jan 27		
RT2025003	Confidence in Pain Relief at Different Stages of Childhood (Nurofen for Children)	45 minutes	02 Mar 25 – 01 Mar 27		
RT2025006	Cold and Flu Relief for the Whole Family	30 minutes	01 May 25 – 30 Apr 27		
	TerryWhite Chemmart				
RT2023001	Allergy and Sinus	1 hour	24 Apr 23 – 23 Apr 27	Online	Terry White Management Network Partner Support Line: 1800 009 244
RT2023002	Cold and Flu	1 hour	24 Apr 23 – 23 Apr 27		
RT2023003	Pain Management	30 minutes	24 Apr 23 – 23 Apr 27		
RT2023004	S2/S3 Refresher Training	1 hour	24 Apr 23 – 23 Apr 27		
	Aero Healthcare				
RT2023008	Wound Care Module 1	45 minutes	1 Oct 23 – 30 Sep 25	Online	We Can be Aeros https://wecanbeaeros.com/
RT2023009	Wound Care Module 2	45 minutes	1 Oct 23 – 30 Sep 25		
	Society (Panwar Health)				
RT2024009	Nurofen See My Pain	30 minutes	15 May 24 – 14 May 26	Online	Priceline Training
RT2025011		30 minutes	05 Aug 25 – 04 Aug 27	Online	Reckitt Benckiser

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	Helping customers to feel good in their guts: Gastrointestinal relief with Gaviscon, Senokot & Fybogel				

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Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three-hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS and NOTES
RT2023005	The Pharmacy Guild of Australia (QLD Branch) Not so skin deep – the fungal-mentals of becoming a skin and fungal pore-fessional in community pharmacy	3 hours	15/09/23 - 15/09/23	Face to Face	The Pharmacy Guild of Australia (Queensland Branch) admin.training@gldguild.org.au
RT2024011	Selling through the Pharm-Seasons – A comprehensive Guide to Becoming a Year-Round Superstar	3 hours	05/09/24 - 05/09/24		
RT2019004	Guild Learning and Development Dementia: A guide for Pharmacy Assistants	45 minutes	11/05/21 - 12/09/23	Online	Guild Learning and Development Learninganddevelopment@guild.org.au Guided.guild.org.au
RT2019021	Management of intestinal worms	45 minutes	25/11/19 - 22/05/24		
RT2022007	Help Prevent Osteoporosis	1 hour	02/08/22 – 01/08/24		
RT2022010	Wound Care Principles and Management	1 hour	02/08/22 - 01/08/24		
RT2022013	Pharmacy Health Solutions: Eye Care	1 hour	04/11/22 - 03/11/24		
RT2018009G	PSA Children's Pain and Fever	1 hour	01/03/18 - 28/02/25	Online	Pharmaceutical Society of Australia My.psa.org.au
RT2018009H	Eczema and Dermatitis	1 hour	01/01/19 - 01/01/25		

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	iLearning Group (Pharmacy Club)			Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
RT2016013	Maltofer(R) iron deficiency	1 hour	01/10/18 - 30/09/24		
RT2023007	Managing Pain & Fever with Children's Panadol	1 hour	01/10/23 - 30/09/25		
RT2022015	Pain, Pain, Go Away – Managing Pain and Fever in Children	30 minutes	01/12/22 - 30/11/24		
RT2022016	Managing multiple reflux symptoms in your pharmacy	30 minutes	05/12/22 - 04/12/24		
RT2022017	Finding strength in the face of pain: managing pain in pharmacy	30 minutes	05/12/22 - 04/12/24		
RT2023012	Dymadon	30 minutes	01/11/23 - 24/06/25		
	DGB Health				
RT2025001	Let's Talk Cough, Cold and Flu	30 minutes	07/03/25 - 07/03/25	Face-to-face	DBG Health
	Society / Panwar Health				
RT2024008	Nurofen See My Pain	45 minutes	15/04/24 - 06/05/24	Face-to-face	Priceline Health Masterclass 2024
RT2025010	Relieving everyday pain and inflammation with Nurofen's liquid capsule range	30 minutes	04/07/25 - 04/07/25	Face-to-face	Symbion Pharmacy Conference (training sponsored by Reckitt)
	Sanofi Academy (previously Nosy Club)			Online	Sanofi Academy https://sanofiacademy.com.au (previously: nosyclub.com.au)
RT2020007	Understanding and Managing Coughs with Bisolvon (R)	60 minutes	04/06/20 - 04/06/24		
	iTherapeutics			Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
RT2022011	Nervoderm – Relief from medically diagnosed post-shingles nerve pain	30 minutes	30/01/23 - 29/01/25		

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	Sigma Healthcare				
RT2022001	Pain Relief in Children and Infants	30 minutes	30/09/22 - 29/09/24	Online	Sigma Healthcare
RT2022006	Eye Care including Conjunctivitis	1 hour	02/08/22 - 01/08/24		
RT2022008	The Common Cold and Cough	1 hour	02/08/22 - 01/08/24		
	Apotex / APOHealth / Arrotex				
RT2020005	Pregnancy and Health	30 minutes	10/05/20 - 09/08/24	Online	Pharmacy Club
RT2016018	Let's Talk Hay fever and Allergy	30 minutes	12/01/21 - 12/01/25		
RT2016019	Let's Talk Pain	30 minutes	12/01/21 - 12/01/25		
RT2016020	Let's Talk Digestive Health	30 minutes	12/01/21 - 12/01/25		
RT2016021	Let's Talk Viral and Fungal Infections	30 minutes	12/01/21 - 12/01/25		
RT2017002	Let's Talk Cough, Cold and Flu	30 minutes	12/01/21 - 12/01/25		
	JJnet Online Training / Kenvue Pro				
RT2012030	Codral (R)	30 minutes	08/12/11 - 31/12/24	Online	Johnson and Johnson
RT2012032	Imodium (R)	30 minutes	05/12/12 - 29/04/24		Kenvue Pro
RT2020006	Rhinocort(R)	30 minutes	07/05/20 - 29/07/24		
RT2022019	Allergic Rhinitis in Children	45 minutes	20/12/22 - 19/12/24		