

# QCPP APPROVED REFRESHER TRAINING



## Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three-hour refresher training requirement

**This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.**

| CODE      | TRAINING                                                                                    | APPROVED DURATION | APPROVAL PERIOD       | FORMAT | TRAINING PROVIDER, CONTACT DETAILS and NOTES                                                                                                                                                                    |
|-----------|---------------------------------------------------------------------------------------------|-------------------|-----------------------|--------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|           | <b>Apotex / APOHealth / Arrotex</b>                                                         |                   |                       | Online | <b>APOTEX</b><br><a href="http://www1.apotex.com/au/healthcare-professionals">http://www1.apotex.com/au/healthcare-professionals</a>                                                                            |
| RT2016018 | Let's Talk Hay fever and Allergy                                                            | 30 minutes        | 12 Jan 21 – 12 Mar 25 |        |                                                                                                                                                                                                                 |
| RT2016019 | Let's Talk Pain training module                                                             | 30 minutes        | 13 Jan 17 – 12 Jan 25 |        | 1800 276 839                                                                                                                                                                                                    |
| RT2016020 | Digestive health OTC training module                                                        | 30 minutes        | 13 Jan 17 – 12 Jan 25 |        |                                                                                                                                                                                                                 |
| RT2016021 | Let's Talk Viral and Fungal Infections training module                                      | 30 minutes        | 13 Jan 17 – 12 Jan 25 |        | <a href="https://site.pharmacyclub.com.au/">https://site.pharmacyclub.com.au/</a>                                                                                                                               |
| RT2017002 | Let's Talk Cough, cold and flu - OTC training module                                        | 30 minutes        | 16 Jan 17 – 15 Jan 25 |        |                                                                                                                                                                                                                 |
| RT2020005 | Pregnancy and Health                                                                        | 30 minutes        | 10 May 20 – 9 May 24  |        |                                                                                                                                                                                                                 |
|           | <b>Guild Learning and Development</b>                                                       |                   |                       | Online | <b>The Pharmacy Guild of Australia</b><br><a href="mailto:Learninganddevelopment@guild.org.au">Learninganddevelopment@guild.org.au</a><br><a href="https://guided.guild.org.au">https://guided.guild.org.au</a> |
| RT2022007 | Help Prevent Osteoporosis                                                                   | 1 hour            | 02 Aug 22 – 01 Aug 24 |        |                                                                                                                                                                                                                 |
| RT2022010 | Wound Care Principles and Management                                                        | 1 hour            | 02 Aug 22 – 01 Aug 24 |        |                                                                                                                                                                                                                 |
| RT2022013 | Pharmacy Health Solutions: Eye Care                                                         | 1 hour            | 04 Nov 22 – 03 Nov 24 |        |                                                                                                                                                                                                                 |
| RT2019004 | Dementia: A guide for pharmacy assistants                                                   | 45 minutes        | 11 May 21 – 12 Sep 23 |        |                                                                                                                                                                                                                 |
| RT2019005 | The role of pharmacy assistants in patient medication safety                                | 1 hour            | 27 Mar 19 – 11 May 23 |        |                                                                                                                                                                                                                 |
| RT2019021 | Management of intestinal worms                                                              | 45 minutes        | 25 Nov 19 – 22 May 24 |        |                                                                                                                                                                                                                 |
| RT2021010 | Early intervention to prevent common cold symptoms                                          | 30 minutes        | 23 Jun 21 – 23 Jun 23 |        |                                                                                                                                                                                                                 |
| RT2022004 | Social determinants of health in Medication Assisted Treatment of Opioid Dependence (MATOD) | 60 minutes        | 29 Jun 22 – 28 Jun 24 |        |                                                                                                                                                                                                                 |

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|----------------------------------------------|-----------------------------------------------------------------------------------|-------------------|-----------------------|--------|----------------------------------------------|------------------------------------------------------------------------------------------------------------------------|
| <b>iTherapeutics</b>                         |                                                                                   |                   |                       |        | Online                                       | <b>iTherapeutics Pty Ltd</b><br>03 9855 2655<br><a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a> |
| RT2017003                                    | Frequent heartburn and treatment options/Treatment options for frequent heartburn | 30 minutes        | 27 Feb 21 – 26 Feb 25 |        |                                              |                                                                                                                        |
| RT2021006                                    | Fighting antibiotic resistance                                                    | 30 minutes        | 12 May 21 - 12 May 23 |        |                                              |                                                                                                                        |
| RT2021007                                    | Understanding the treatment of heartburn and indigestion                          | 30 minutes        | 12 May 21 - 12 May 23 |        |                                              |                                                                                                                        |
| RT2021004                                    | Oral health and anti-cavity care/Colgate Oral Health and Cavity protection        | 30 minutes        | 17 May 21 – 17 May 25 |        |                                              |                                                                                                                        |
| RT2021008                                    | Managing pain by reducing inflammation                                            | 30 minutes        | 01 Jul 21 – 30 Jun 23 |        |                                              |                                                                                                                        |
| RT2022003                                    | Put Maxigesic to the test for pain                                                | 30 minutes        | 08 Nov 22 – 07 Nov 24 |        |                                              |                                                                                                                        |
| RT2022011                                    | Nervoderm – Relief from medically diagnosed post-shingles nerve pain              | 30 minutes        | 30 Jan 23 – 29 Jan 24 |        |                                              |                                                                                                                        |
| <b>JJet Online Training</b>                  |                                                                                   |                   |                       |        | Online                                       | <b>Johnson &amp; Johnson</b><br><a href="http://JJet.com.au">JJet.com.au</a>                                           |
| RT2012005                                    | Sudafed (R)                                                                       | 30 minutes        | 31 Jan 12 – 14 Aug 23 |        |                                              |                                                                                                                        |
| RT2012030                                    | Codral (R)                                                                        | 30 minutes        | 08 Dec 11 – 31 Dec 24 |        |                                              |                                                                                                                        |
| RT2012031                                    | Zyrtec (R)                                                                        | 30 minutes        | 05 Dec 14 – 18 Jul 23 |        |                                              |                                                                                                                        |
| RT2012032                                    | Imodium (R)                                                                       | 30 minutes        | 05 Dec 12 – 29 Apr 24 |        |                                              |                                                                                                                        |
| RT2012029                                    | Benadryl (R)                                                                      | 30 minutes        | 29 Jan 13 – 01 Jul 23 |        |                                              |                                                                                                                        |
| RT2018018                                    | Combantrin (R)                                                                    | 30 minutes        | 21 Feb 12 – 01 Jul 23 |        |                                              |                                                                                                                        |
| RT2020006                                    | Rhinocort (R)                                                                     | 30 minutes        | 07 May 20 – 29 Apr 24 |        |                                              |                                                                                                                        |
| RT2021014                                    | Tylenol (R)                                                                       | 30 minutes        | 26 Jul 21 – 25 Jul 23 |        |                                              |                                                                                                                        |
| <b>Sanofi Academy (previously Nosy Club)</b> |                                                                                   |                   |                       |        | Online                                       | <b>Sanofi Academy</b><br><b>(Previously Nosy Club)</b>                                                                 |

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|------------------------------------------------|----------------------------------------------------------|-------------------|------------------------|--------|-----------------------------------------------------------------------------------------------------------------------------|
| RT2019003                                      | Proctosedyl (R) and Haemorrhoid Management               | 30 minutes        | 01 Mar 21 – 28 Feb 23  |        | Sanofi Consumer Healthcare                                                                                                  |
| RT2020007                                      | Understanding and Managing Coughs with Bisolvon (R)      | 1 hour            | 04 Jun 20 – 04 Jun 24  |        | <a href="https://sanofiacademy.com.au">https://sanofiacademy.com.au</a>                                                     |
| RT2021005                                      | Bisolvon(R) Dry Cough Management                         | 30 minutes        | 12 May 21 – 12 May 23  |        | Sanofiacademy1@sanofi.com                                                                                                   |
| RT2021012                                      | Allergic rhinitis in children                            | 30 minutes        | 02 Jul 21 – 02 Jul 23  |        |                                                                                                                             |
| <b>The Pharmaceutical Society of Australia</b> |                                                          |                   |                        | Online | <b>Pharmaceutical Society of Australia</b><br><a href="https://www.psa.org.au">https://www.psa.org.au</a><br>My.psa.org.au  |
| RT2016010H                                     | Hay Fever                                                | 1 hour            | 01 Sep 17 – 11 May 24  |        |                                                                                                                             |
| RT2016010R                                     | Fungal Infection                                         | 1 hour            | 01 May 18 – 11 May 24  |        |                                                                                                                             |
| RT2016010S                                     | Asthma                                                   | 1 hour            | 01 Jun 18 – 11 May 24  |        |                                                                                                                             |
| RT2016010L                                     | Arthritis                                                | 1 hour            | 01 Apr 18 – 11 May 24  |        |                                                                                                                             |
| RT2016010P                                     | Cough                                                    | 1 hour            | 01 May 18 – 11 May 24  |        |                                                                                                                             |
| RT2016010N                                     | Pain                                                     | 1 hour            | 11 May 18 – 11 May 24  |        |                                                                                                                             |
| RT2022009A                                     | Colds, flu and COVID-19                                  | 1 hour            | 31 Jul 22 – 30 Jul 24  |        |                                                                                                                             |
| RT2018009D                                     | Vomiting and Diarrhoea                                   | 1 hour            | 01 Aug 18 – 01 Aug 24  |        |                                                                                                                             |
| RT2018009E                                     | Heartburn and Indigestion                                | 1 hour            | 01 Oct 18 – 29 Sep 24  |        |                                                                                                                             |
| RT2018009G                                     | Children's Pain and Fever                                | 1 hour            | 01 Mar 18 – 28 Feb 25  |        |                                                                                                                             |
| RT2018009H                                     | Eczema and Dermatitis                                    | 1 hour            | 01 Jan 19 – 01 Jan 25  |        |                                                                                                                             |
| RT2019002A                                     | Sleep Health                                             | 1 hour            | 01 May 19 – 30 Apr 25  |        |                                                                                                                             |
| RT2019009                                      | Functional gastrointestinal disorders in infants         | 1 hour            | 13 Jun 19 – 13 June 23 |        |                                                                                                                             |
| RT2019011A                                     | Threadworms                                              | 1 hour            | 01 Oct 19 – 01 Oct 23  |        |                                                                                                                             |
| RT2019011B                                     | Sinusitis                                                | 1 hour            | 02 Dec 19 – 01 Dec 23  |        |                                                                                                                             |
| <b>iLearning Group - Pharmacy Club</b>         |                                                          |                   |                        | Online | <b>Pharmacy Club (iLearning Group)</b><br><a href="https://site.pharmacyclub.com.au/">https://site.pharmacyclub.com.au/</a> |
| RT2016013                                      | Maltofer(R) iron deficiency                              | 1 hour            | 01 Oct 18 – 30 Sep 24  |        |                                                                                                                             |
| RT2021001                                      | Treating pain & fever with the Children's Panadol® range | 1 hour            | 05 Mar 21 – 05 Mar 23  |        |                                                                                                                             |

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| RT2021011 | Managing pain with the Voltaren range                                       | 45 minutes        | 01 Jul 21 – 30 Jun 23 |        |                                              |
| RT2022015 | Pain, pain, go away – Managing pain and fever in children                   | 30 minutes        | 01 Dec 22 – 30 Nov 24 |        |                                              |
| RT2022016 | Managing multiple reflux symptoms in your pharmacy                          | 30 minutes        | 05 Dec 22 – 04 Dec 24 |        |                                              |
| RT2022017 | Finding strength in the face of pain: managing pain in pharmacy             | 30 minutes        | 05 Dec 22 – 04 Dec 24 |        |                                              |
| RT2017015 | Treating Allergic Rhinitis with Nasonex(R) Allergy                          | 30 minutes        | 01 Sep 17 – 12 Jun 23 |        |                                              |
| RT2022002 | Treating coughs with the Durotuss range                                     | 30 minutes        | 01 Jun 22 - 31 May 24 |        |                                              |
| RT2022005 | Treating dry and chesty cough with the Bisolvon range                       | 30 minutes        | 18 Jun 22 - 17 Jul 24 |        |                                              |
| RT2022012 | Helping to manage allergic rhinitis with Telfast and Telnasal Allergy Spray | 30 minutes        | 18 Oct 22 - 17 Oct 24 |        |                                              |
|           | <b>Sigma Healthcare</b>                                                     |                   |                       | Online | <b>Sigma Healthcare</b>                      |
| RT2021003 | Cold Sores                                                                  | 35 minutes        | 01 Apr 21 – 30 Mar 23 |        | sigmahealthcare.com.au                       |
| RT2021016 | Sore Throat                                                                 | 30 minutes        | 27 Sep 21 – 26 Sep 23 |        |                                              |
| RT2022001 | Pain Relief in Children and Infants                                         | 30 minutes        | 30 Sep 22 – 29 Sep 24 |        |                                              |
| RT2022006 | Eye Care including Conjunctivitis                                           | 1 hour            | 02 Aug 22 – 01 Aug 24 |        |                                              |
| RT2022008 | The Common Cold and Cough                                                   | 1 hour            | 02 Aug 22 – 01 Aug 24 |        |                                              |

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|           | <b>TerryWhite Chemmart</b> |                   |                       |        |                                              |
| RT2023001 | Allergy and Sinus          | 1 hour            | 24 Apr 23 – 23 Apr 25 | Online | <b>Terry White Management</b>                |
| RT2023002 | Cold and Flu               | 1 hour            | 24 Apr 23 – 23 Apr 25 |        | Network Partner Support Line: 1800 009 244   |
| RT2023003 | Pain Management            | 30 minutes        | 24 Apr 23 – 23 Apr 25 |        |                                              |
| RT2023004 | S2/S3 Refresher Training   | 1 hour            | 24 Apr 23 – 23 Apr 25 |        |                                              |

# QCPP APPROVED REFRESHER TRAINING



## Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three-hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

| TRAINING   | APPROVED DURATION                                                                                                                       | APPROVAL PERIOD | FORMAT              | TRAINING PROVIDER, CONTACT DETAILS and NOTES                                                                                                                           |
|------------|-----------------------------------------------------------------------------------------------------------------------------------------|-----------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| RT2019013  | Embarrassing Bodies – Over the Counter                                                                                                  | 3 hours         | 07/10/19 – 07/10/21 | Face to Face<br><b>The Pharmacy Guild of Australia (Queensland Branch)</b><br><a href="mailto:admin.training@gldguild.org.au">admin.training@gldguild.org.au</a>       |
| RT2022015  | Pharmacy Assistants' Role in Pain Management                                                                                            | 3 hours         | 28/10/22 - 28/10/22 |                                                                                                                                                                        |
| RT2019006  | Improving the customer experience                                                                                                       | 45 minutes      | 27/03/19 – 24/04/22 | Online<br><b>Guild Learning and Development</b><br><a href="mailto:Learninganddevelopment@guild.org.au">Learninganddevelopment@guild.org.au</a><br>Guided.guild.org.au |
| RT2019017  | Managing head lice                                                                                                                      | 45 minutes      | 16/09/19 – 24/04/22 |                                                                                                                                                                        |
| RT2020002  | The Summer Update: Bites and Stings                                                                                                     | 45 minutes      | 20/01/20 – 24/04/22 |                                                                                                                                                                        |
| RT2017006  | Irrigate to medicate                                                                                                                    | 45 minutes      | 08/03/20 – 16/03/22 |                                                                                                                                                                        |
| RT2016014  | Pharmacy Health Solutions: Eye care                                                                                                     | 45 minutes      | 14/10/16 – 11/05/22 |                                                                                                                                                                        |
| RT2019019  | An introduction to the NDSS                                                                                                             | 1 hour          | 08/10/19 - 08/10/22 |                                                                                                                                                                        |
| RT2020001  | The summer update: Sun Protection                                                                                                       | 45 minutes      | 20/01/20 - 08/10/22 |                                                                                                                                                                        |
| RT2020013  | Pharmacy Health Solutions: Acne                                                                                                         | 60 minutes      | 02/11/20 - 02/11/22 |                                                                                                                                                                        |
| RT2021002  | 15 tips for a healthy mouth                                                                                                             | 45 minutes      | 16/02/21 - 16/02/23 |                                                                                                                                                                        |
| RT2018009C | <b>PSA</b><br>Cold and flu                                                                                                              | 1 hour          | 01/08/18 – 01/08/22 | Online<br><b>Pharmaceutical Society of Australia</b><br>My.psa.org.au<br><a href="http://www.psa.org.au">www.psa.org.au</a>                                            |
| RT2017014  | <b>Dillon Whitelaw &amp; Associates Pty Ltd (modules now hosted by PSA)</b><br>Gastrointestinal conditions – constipation and diarrhoea | 30 minutes      | 04/08/19 – 21/01/22 | Online<br><b>Dillon Whitelaw &amp; Associates Pty Ltd</b><br><a href="http://www.dillon.com.au">www.dillon.com.au</a><br>(03) 8373 4886                                |

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|           | TRAINING                                                        | APPROVED DURATION | APPROVAL PERIOD     | FORMAT | TRAINING PROVIDER, CONTACT DETAILS and NOTES                                                                                      |
|-----------|-----------------------------------------------------------------|-------------------|---------------------|--------|-----------------------------------------------------------------------------------------------------------------------------------|
|           | <b>iLearning Group (Pharmacy Club)</b>                          |                   |                     | Online | <b>Pharmacy Club (iLearning Group)</b><br><a href="http://www.pharmacyclub.com.au">www.pharmacyclub.com.au</a>                    |
| RT2016018 | Hay fever and allergy OTC training module                       | 30 minutes        | 05/12/16 – 11/01/21 |        |                                                                                                                                   |
| RT2019016 | Treating iron deficiency with Ferro-grad                        | 30 minutes        | 20/12/19 - 20/12/21 |        |                                                                                                                                   |
| RT2019020 | Treating frequent heartburn and acid reflux with Zanzole® 24 hr | 30 minutes        | 13/01/20 – 13/01/22 |        |                                                                                                                                   |
|           | <b>TerryWhite Chemmart</b>                                      |                   |                     | Online | <b>Terry White Management</b>                                                                                                     |
| RT2018001 | S2/S3 Refresher Training                                        | 1 hour            | 02/02/18 – 01/02/20 |        |                                                                                                                                   |
| RT2018016 | Allergy and Sinus                                               | 1 hour            | 06/11/18 – 05/11/20 |        |                                                                                                                                   |
| RT2020003 | S2/S3 Refresher Training                                        | 1 hour            | 24/02/20 - 24/02/22 |        |                                                                                                                                   |
| RT2020004 | Cold and Flu                                                    | 1 hour            | 17/03/20 - 17/03/22 |        |                                                                                                                                   |
| RT2020010 | Pain                                                            | 30 minutes        | 15/07/20 - 15/07/22 |        |                                                                                                                                   |
|           | <b>Sanofi Academy (previously Nosy Club)</b>                    |                   |                     | Online | <b>Sanofi Academy</b><br><a href="https://sanofiacademy.com.au">https://sanofiacademy.com.au</a><br>(previously: nosyclub.com.au) |
| RT2019012 | Rhinitis and Nasal Sprays                                       | 30 minutes        | 01/07/19 – 01/07/21 |        |                                                                                                                                   |
| RT2019015 | Managing Allergic Rhinitis / Hay fever                          | 30 minutes        | 11/09/19 – 11/09/21 |        |                                                                                                                                   |
| RT2017019 | Conjunctivitis                                                  | 30 minutes        | 05/11/19 – 05/11/21 |        |                                                                                                                                   |
| RT2017026 | How to treat back pain                                          | 30 minutes        | 01/06/18 – 01/02/22 |        |                                                                                                                                   |
| RT2020008 | Chesty Coughs                                                   | 30 minutes        | 04/06/20 - 04/06/22 |        |                                                                                                                                   |
| RT2020009 | Helping All Year Round & Seasonal Allergy Sufferers             | 30 minutes        | 17/08/20 - 17/08/22 |        |                                                                                                                                   |
| RT2017018 | Buscopan                                                        | 30 minutes        | 01/09/17 - 01/01/23 |        |                                                                                                                                   |
| RT2019001 | Managing migraine and headache pain                             | 30 minutes        | 01/02/19 - 01/02/23 |        |                                                                                                                                   |
|           | <b>iTherapeutics</b>                                            |                   |                     | Online | <b>iTherapeutics Pty Ltd</b><br>03 9855 2655<br><a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a>            |
| RT2019007 | Effective pain management for knee/hip osteoarthritis           | 30 minutes        | 09/08/19 – 09/08/21 |        |                                                                                                                                   |
| RT2017008 | Dimetapp: Respiratory care for the whole family                 | 30 minutes        | 02/04/13 – 05/06/21 |        |                                                                                                                                   |
| RT2019008 | Paracetamol and ibuprofen: a strong combination                 | 30 minutes        | 09/08/19 – 09/08/21 |        |                                                                                                                                   |
| RT2019014 | Managing Fever and Pain in Infants and Toddlers                 | 30 minutes        | 28/08/19 – 28/08/21 |        |                                                                                                                                   |

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|------------------------------|---------------------------------------------------|-------------------|---------------------|--------|----------------------------------------------|
| <b>Sigma Healthcare</b>      |                                                   |                   |                     |        |                                              |
| RT2019013                    | Pain Management                                   | 45 minutes        | 04/07/19 – 04/07/21 | Online | <b>Sigma Healthcare</b>                      |
| RT2020011                    | Providing Solutions for Customers with Eczema     | 45 minutes        | 29/07/20 - 29/07/22 |        |                                              |
| <b>Apotex/APOHealth</b>      |                                                   |                   |                     |        |                                              |
| RT2019010                    | Ferrovance iron sustained release training module | 20 minutes        | 28/08/19 – 28/08/21 | Online | <b>APOTEX</b>                                |
| <b>JJnet Online Training</b> |                                                   |                   |                     |        |                                              |
| RT2020012                    | Nicorette (R)                                     | 30 minutes        | 10/09/20 - 10/09/22 | Online | <b>Johnson and Johnson</b>                   |