

QCPP APPROVED REFRESHER TRAINING



Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement

This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.

CODE	TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
	Apotex			Online	APOTEX http://www1.apotex.com/au/healthcare-professionals
RT2016018	Hayfever and allergy OTC training module	30 minutes	05/12/16 – 11/01/21		
RT2016019	Pain OTC training module	30 minutes	13/01/17 – 11/01/21		1800 276 839
RT2016020	Digestive health OTC training module	30 minutes	13/01/17 – 11/01/21		
RT2016021	Viral and fungal infections OTC training module	30 minutes	13/01/17 – 11/01/21		https://site.pharmacyclub.com.au/
RT2017002	Cough, cold and flu OTC training module	30 minutes	16/01/17 – 14/01/21		
RT2019010	Ferrovance iron sustained release training module	20 minutes	28/08/19 – 28/08/21		
RT2020005	Pregnancy and Health	30 minutes	10/05/20 – 10/05/22		
	Dillon Whitelaw & Associates Pty Ltd (modules now hosted by PSA)			Online	Dillon Whitelaw & Associates Pty Ltd www.dillon.com.au (03) 8373 4886
RT2017014	Gastro-Intestinal-Conditions-Constipation and Diarrhoea	30 minutes	04/08/19 – 21/01/22		

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Pharmacy Assistant QCPP Refresher Training				Face to Face	Guild Learning and Development learninganddevelopment@guild.org.au
RT2012025	Assist Customers seeking to relieve cough and cold symptoms	2 hours	01/12/12 – 21/12/20		To check availability of face-to-face/online training near you, contact your local branch
RT2012026	Assist Customers seeking baby and infant care medicine products	2 hours	01/12/12 – 21/12/20		
RT2013005	<i>Pharmacy Medicine/Pharmacist Only Medicine (S2/S3)</i> Refresher	1.5 hours	01/04/13 – 30/05/21		
iTherapeutics				Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
RT2019004	Dementia: A guide for pharmacy assistants	45 minutes	27/03/19 – 26/03/21		
RT2019005	The role of pharmacy assistants in patient medication safety	1 hour	27/03/19 – 26/03/21		
RT2019006	Improving the customer experience	45 minutes	27/03/19 – 26/03/21		
RT2019017	Managing head lice	45 minutes	16/09/19 – 16/09/21		
Rt2019019	An introduction to the NDSS	1 hour	08/10/19 – 08/10/22		
RT2019021	Management of intestinal worms	45 minutes	25/11/19 – 25/11/21		
RT2020001	The summer update: Sun Protection	45 minutes	20/01/20 – 08/10/22		
RT2020002	The Summer update: Bites and Stings	45 minutes	20/01/20 – 20/01/22		
RT2017006	Irrigate to medicate	45 minutes	08/03/20 – 16/03/22		
RT2016014	Pharmacy Health Solutions: Eye care	45 minutes	14/10/16 – 11/05/22		
RT2020013	Pharmacy Health Solutions: Acne	60 minutes	20/11/20 – 20/11/22		
RT2017003	Frequent heartburn and treatment	30 minutes	27/02/17 – 27/02/21		
RT2017007	Robitussin and cough relief	30 minutes	27/03/19 – 26/03/21		
RT2017021	Maxigesic	30 minutes	30/10/17 – 31/01/21		
RT2019007	Effective pain management for knee/hip osteoarthritis	30 minutes	09/08/19 – 09/08/21		
RT2017008	Dimetapp: Respiratory care for the whole family	30 minutes	02/04/13 – 05/06/21		
RT2019008	Paracetamol and ibuprofen: a strong combination	30 minutes	09/08/19 – 09/08/21		

QCPP APPROVED REFRESHER TRAINING



**APPROVED
REFRESHER TRAINING**

Supporting Excellence in Pharmacy

RT2019014	Managing Fever and Pain in Infants and Toddlers	30 minutes	28/08/19 – 28/08/21		
	JJet Online Training			Online	Johnson & Johnson www.JJet.com.au
RT2012005	Sudafed®	30 minutes	31/01/12 – 31/12/20		
RT2012030	Codral®	30 minutes	08/12/11 – 01/01/22		
RT2012031	Zyrtec®	30 minutes	05/12/14 – 31/12/20		
RT2012032	Imodium®	30 minutes	05/12/12 – 29/04/22		
RT2012029	Benadryl®	30 minutes	29/01/13 – 31/12/20		
RT2018018	Combantrin®	30 minutes	21/02/12 – 31/12/20		
RT2020006	Rhinocort	30 minutes	07/05/20 – 07/05/22		
RT2020012	Nicorette	30 minutes	10/09/20 – 10/09-22		
	Nosy Club			Online	Nosy Club Sanofi Consumer Healthcare https://nosyclub.com.au nosyclub@ciloyalty.com 1800 049 952
RT2017018	Buscopan	30 minutes	01/09/17 – 01/01/22		
RT2017026	How to treat back pain	30 minutes	01/06/18 – 01/02/22		
RT2018012	Allergies in Kids	30 minutes	01/02/19 – 31/01/21		
RT2018015	Relieving joint and body pain	30 minutes	01/03/19 – 28/02/21		
RT2019001	Managing migraine and headache pain	30 minutes	01/02/19 – 31/01/21		
RT2019003	Proctosedyl and Haemorrhoid Management	30 minutes	01/03/19 – 28/02/21		
RT2019012	Rhinitis and Nasal Sprays	30 minutes	01/07/19 – 01/07/21		
RT2019015	Managing Allergic Rhinitis/Hayfever	30 minutes	11/09/19 – 11/09/21		
RT2017019	Conjunctivitis	30 minutes	05/11/19 – 05/11/21		
RT2020007	Understanding and Managing Coughs with Bisolvan	1 hour	04/06/20 – 04/06/22		
RT2020008	Chesty Coughs	30 minutes	04/06/20 – 04/06/22		
RT2020009	Helping All Year Round & Seasonal Allergy Sufferers	30 minutes	17/08/20 – 17/08/22		
	The Pharmaceutical Society of Australia			Distance	Pharmaceutical Society of Australia

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

RT2016010H	Hay Fever	1 hour	01/09/17 – 11/05/22		Counter Connections inPHARMation (September 2017)
RT2016010R	Fungal Infection	1 hour	01/05/18 – 11/05/22		inPHARMation (May 2018)
RT2016010S	Asthma	1 hour	01/06/18 – 31/05/22		inPHARMation (June 2018)
<hr/>					
RT2016010L	Arthritis	1 hour	01/04/18 – 11/05/22	Online	Self Care online training modules
RT2016010P	Cough	1 hour	01/05/18 – 11/05/22		selfcare@psa.org.au
RT2016010N	Pain	1 hour	11/05/18 – 11/05/22		
RT2018009C	Colds and flu	1 hour	01/08/18 – 01/08/22		
RT2018009D	Vomiting and Diarrhoea	1 hour	01/08/18 – 01/08/22		
RT2018009E	Heartburn and Indigestion	1 hour	01/10/18 – 30/09/22		
RT2018009G	Children's Pain and Fever	1 hour	01/03/18 – 28/02/21		
RT2018009H	Eczema and Dermatitis	1 hour	01/01/19 – 31/12/20		
RT2019002A	Sleep disturbance	1 hour	01/05/19 – 30/04/21		
RT2019009	FGIDs in infants	1 hour	13/06/19 – 13/06/21		
RT2019011A	Threadworms	1 hour	01/10/19 – 01/10/21		
RT2019011B	Sinusitis	1 hour	01/02/20 – 01/02/22		
<hr/>					
	Pharmacy Club			Online	Pharmacy Club (iLearning Group) https://site.pharmacyclub.com.au/
RT2017015	Treating Allergic Rhinitis with Nasonex Allergy	30 minutes	01/09/17 – 12/06/21		
RT2016013	Maltofer: Body friendly iron	1 hour	01/10/18 – 30/09/22		
RT2019016	Treating iron deficiency with Ferro-grad	30 minutes	20/12/19 – 20/12/21		
RT2019020	Treating frequent heartburn and acid reflux with Zanzole 24hr	30 minutes	13/01/20 – 13/01/22		
<hr/>					
	TerryWhite Chemmart			Online	TerryWhite Chemmart

QCPP APPROVED REFRESHER TRAINING



Supporting Excellence in Pharmacy

RT2020003	S2/S3 Refresher Training	1 hour	24/02/20 – 24/02/22		
RT2020004	Cold and Flu	1 hour	17/03/20 – 17/03/22		
RT2020010	Pain	30 minutes	15/07/20 – 15/07/22		
Sigma Healthcare				Face to Face	Sigma Healthcare
RT2019013	Pain Management	45 minutes	04/07/19 – 04/07/21		
RT2020011	Providing Solution for Customers with Eczema	45 minutes	29/07/20 – 29/07/22		
Pharmacy Guild of Australia QLD branch				Face to Face	Pharmacy Guild of Australia QLD Branch
RT2019013	Embarrassing Bodies – Over the Counter	3 hours	07/10/19 – 07/10/21		

Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES	
RT2015004	Getting Comfortable with your Customers and Recommending Complete Health Solutions	3 hours	03/03/15 – 02/03/17	Face to Face/ Workbook	The Pharmacy Guild of Australia (Queensland Branch) admin.training@qldguild.org.au
RT2013012	Overachieving with over the counter advice	3 hours	20/06/13 – 30/06/17	Face to	
RT2015007	Head First! Common Ailments of the eyes, ears, nose and mouth	3 hours	01/10/15 – 30/09/17	Face	
Pharmacy Assistant QCPP Refresher Series				Face to Face	Guild Learning and Development learninganddevelopment@guild.org.au
RT2012024	Assist customers seeking analgesic and anti-inflammatory products	2 hours	01/12/12 – 10/12/17		
RT2017010	Paracetamol and ibuprofen combination analgesics	45 minutes	01/06/17 – 31/05/19		To check availability of face-to-face/online training near you, contact your local Guild Training Branch
RT2017022	Reviewing the gastrointestinal tolerability of ibuprofen	30 minutes	01/06/17 – 19/06/19		
RT2017017	Managing fever in infants and toddlers	30 minutes	13/09/17 – 31/10/19		
RT2017011	Allergic rhinitis	45 minutes	13/11/17 – 14/11/19		
RT2012028	Assist Customers to relieve gastro-intestinal conditions	2 hours	01/12/12 – 23/10/20		
RT2012023	Assist customers seeking to relieve common allergic symptom reactions	2 hours	01/12/12 – 10/12/20		
RT2012013	Cold sores	1 hour	19/04/12 – 05/05/18	Online	
RT2012012	Eczema	1 hour	19/04/12 – 30/05/18		
RT2013009	Treating hay fever and allergies in the pharmacy	1.5 hours	23/05/13 – 30/06/18		
RT2016005	Heartburn for Pharmacy Assistants	30 minutes	01/07/16 – 30/06/18		
RT2017022	Reviewing the gastrointestinal tolerability of ibuprofen	45 minutes	13/11/17 – 14/11/19		

QCPP APPROVED REFRESHER TRAINING



**APPROVED
REFRESHER TRAINING**

Supporting Excellence in Pharmacy

RT2018002	The burning issue: managing breakthrough symptoms of gastro-oesophageal reflux	1 hour	02/02/18 – 01/02/20		
RT2018010	Osteoporosis in community pharmacy: the role of the pharmacy assistant	1 hour	14/06/18 – 30/06/20		
RT2018011	Medicines to relieve pain	30 minutes	25/07/18 – 24/07/20		
	Scheduling change series				
RT2017023		45 minutes	06/11/17 – 07/11/19	Online	
RT2017024	An overview of pain for pharmacy assistants Pain management for pharmacy assistants	45 minutes	06/11/17 – 06/11/19		
RT2017004	Mission Management Workshop – 2017	3 hours	14/02/17 – 13/02/19	Face to Face	Guild Learning and Development on behalf of Pharmacy Choice
	Scheduling change series			Online	Guild Learning and Development and The Pharmaceutical Society of Australia
RT2017020	Managing the transition to Prescription Only Medicines	30 minutes	13/11/17 – 20/10/18		
RT2014001	Embarrassing Bodies	2 hours	16/10/14 – 15/10/16	Face to Face	The Pharmacy Guild of Australia (Tas, Qld, NSW and ACT Branches)
RT2015003	Respiratory Health ‘C Your in O2 Action!’	3 hours	20/02/15 – 30/06/17	Face to Face	The Pharmacy Guild of Australia (NSW) training@nsw.guild.org.au
RT2016003	Mission Management Workshop – 2016	3 hours	24/03/16 – 23/03/18	Face to Face	Guild Pharmacy Academy on behalf of Pharmacy Choice
RT2012012	Pharmacy Assistant QCPP Refresher Series: Eczema	1 hour	17/04/12 – 30/05/18	Face to Face	Guild Learning and Development

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Counter Connection (PSA Self Care)

RT2012017O	Low dose aspirin	1 hour	01/11/14 – 31/10/16
RT2012017Q	Weight Management	1 hour	01/02/15 – 31/01/17
RT2012017R	Codeine Containing Analgesics	1 hour	01/03/15 – 28/02/17
RT2012017S	Sleeping Problems	1 hour	01/04/15 – 31/03/17
RT2012017T	Treating Coughs and Colds	1 hour	01/05/15 – 30/04/17
RT2015006A	Atopic Eczema and Xerosis	1 hour	01/06/15 – 31/05/17
RT2015006B	Hay Fever	1 hour	01/09/15 – 31/08/17
RT2015006C	Foot Care	1 hour	01/10/15 – 31/09/17
RT2015006D	Gastro Oesophageal Reflux Disease	1 hour	01/02/16 – 31/01/18
RT2015006E	Fungal Skin Care	1 hour	01/04/16 – 31/03/18
RT2015006G	Pain	1 hour	01/05/16 – 30/04/18
RT2016010A	Asthma	1 hour	01/09/16 – 31/08/18
RT2016010B	Arthritis	1 hour	24/10/16 – 30/09/18
RT2016010C	Eye Care	1 hour	01/11/16 – 31/10/18
RT2016010D	Pain	1 hour	01/03/17 – 28/02/19
RT2016010E	Sleep	1 hour	01/05/17 – 30/04/19
RT2016010F	Constipation	1 hour	01/06/17 – 31/05/19
RT2016010G	Eczema	1 hour	01/07/17 – 30/06/19
RT2016010J	Hay Fever	1 hour	01/03/18 – 29/02/20
RT2016010k	Threadworm	1 hour	01/02/18 – 30/01/20
RT2016010M	Children pain and fever	1 hour	01/04/18 – 31/03/20
RT2016010Q	Vomiting and diarrhoea	1 hour	01/05/18 – 30/04/20

Distance/
Online

Pharmaceutical Society of Australia

selfcare@psa.org.au

inPHARMation (November 2014)

inPHARMation (February 2015)

inPHARMation (March 2015)

inPHARMation (April 2015)

inPHARMation (May 2015)

inPHARMation (June 2015)

inPHARMation (September 2015)

inPHARMation (October 2015)

inPHARMation (February 2016)

inPHARMation (April 2016)

inPHARMation (May 2016)

inPHARMation (September 2016)

inPHARMation (October 2016)

InPHARMation (November 2016)

inPHARMation (March 2017)

inPHARMation (May 2017)

inPHARMation (June 2017)

inPHARMation (July 2017)

inPHARMation (February 2018)

inPHARMation (April 2018)

inPHARMation (May 2018)

Dillon Whitelaw & Associates Pty Ltd (modules now hosted by PSA)

RT2018003	Fungal and skin infection	1 hour	23/02/18 – 20/02/20
RT2018004	Eye Care	1 hour	11/04/18 – 10/04/20

Online

Dillon Whitelaw & Associates Pty Ltd

www.dillon.com.au

(03) 8373 4886

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

RT2018005	Ear Care	30 minutes	18/04/18 – 17/04/20		
Pharmacy Club				Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
RT2015011	Treating Allergic Rhinitis with Nasonex, Claratyne and Aeries	30 minutes	16/10/15 – 16/10/17		
RT2013018	Zantac Learning Module	30 minutes	12/11/13 – 11/11/17		
RT2013016	Gastro-Stop Learning Module	30 minutes	20/09/13 – 31/12/17		
RT2018008	Fungal Nail Infections with Rejuvenail	30 minutes	01/06/18 – 31/05/20		
TerryWhite Chemmart					
RT2015008	Terry White Chemists S2/S3 Refresher Training	1 hour	26/05/15 – 25/07/17	Online	Terry White Management
RT2018001	S2/S3 Refresher Training	1 hour	02/02/18 – 01/02/20		
RT2018016	Allergy and Sinus	1 Hour	06/11/18 – 05/11/20		
Nosy Club				Online	Nosy Club Sanofi Consumer Healthcare
RT2016002	Migraine Management	30 minutes	26/02/16 – 31/01/18		
RT2016011	Managing Back Pain	30 minutes	15/09/16 – 31/01/18		
RT2016004	Proctosedyl and haemorrhoid management	30 minutes	06/05/16 – 05/05/18		
RT2016009	Managing allergic rhinitis/hayfever	30 minutes	01/08/16 – 31/07/18		
RT2016017	Managing motion sickness	30 minutes	10/11/16 - 09/11/18		
RT2017005	Pain management	30 minutes	17/02/17 – 16/02/19		
RT2017009	Understanding & managing coughs	30 minutes	08/05/17 – 07/05/19		
RT2017012	Cold Sore Management	30 minutes	01/07/17 – 01/07/19		
RT2017013	Vitamin D	30 minutes	31/07/17 – 31/07/19		
RT2017019	Conjunctivitis	30 minutes	11/10/17 – 11/10/19		
RT2016015	Paxyl sunburn relief spray and sunburn care	30 minutes	17/10/16 – 31/10/20		
RT2017025	Helping customers find pain solutions	30 minutes	24/04/18 – 23/07/20		
RT2018006	Treating chesty cough	30 minutes	01/08/18 – 31/08/20		
RT2018007	Treating dry cough in adults	30 minutes	01/10/18 – 30/09/20		

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

iTherapeutics					Online	iTherapeutics Pty Ltd
RT2016007	Understanding and treating colds & flu	30 minutes	09/06/16 – 08/06/18			03 9855 2655
RT2016016	Pevaryl training	30 minutes	21/10/16 – 20/10/18			www.itherapeutics.com.au
RT2017001	Advil and pain relief	30 minutes	16/01/17 – 17/01/19			
RT2012009	Cough Refresher Training Program (Duro-Tuss)	30 minutes	22/04/17 – 21/04/19			
RT2017016	Voltaren	30 minutes	02/10/17 – 02/10/19			
RT2018014	Constipation management	30 minutes	01/10/18 – 30/09/20			
RT2018017	Chemists' Own: Tour trusted brand in pharmacy	30 minutes	16/11/18 – 15/11/20			
RB					Face to Face	RB (formerly Reckitt Benckiser)
RT2016006	Know Your Nurofen: Separating Myth from Fact (Nurofen Pharmacy Assistants Training Event 2017)	1.5 hours	07/06/16 – 06/07/18			02 9126 5100 [CHE Proximity]
RT2016008	Strong Relief from pain with Nuromol	1.5 hours	13/07/16 – 18/07/18			
					Online	
RT2016006A	Rethinking Ibuprofen and GI Tolerability	30 minutes	19/07/16 – 18/07/18			
RT2016012	Nuromol®; Upgrade to gold	15 minutes	27/09/16 – 26/09/18			