

T2C Action 2.1 Staff Training: Pharmacy Medicines and Pharmacist Only Medicines



Who does this requirement apply to?

Action 2.1 applies to all pharmacy assistants who are directly involved in the supply or support of *Pharmacy Medicines* and/or *Pharmacist Only Medicines*.

Exception: Where all these products are out of reach of customers, only staff who work in the area where *Pharmacy Medicines* and/or *Pharmacist Only Medicines* are supplied require the training.

Out of reach of customers: The pharmacy complies with T2C Action 6.3. This includes all Queensland and Western Australian pharmacies, where it is a legal requirement.

Examples of how Action 2.1 applies

Does Action 2.1 apply to this staff member?

Pharmacies where *Pharmacy Medicines* are within reach of customers

Sam is a pharmacy assistant who works on weekends in a small pharmacy. She helps with all customer enquiries and processes sales.	Yes
Mark is a first year pharmacy student who works in the dispensary on weekends.	Yes
Sally works in the cosmetics department of a large pharmacy, and her main role is to sell cosmetics. Sometimes Sally helps process general sales at the checkout when it gets busy.	Yes
Karen is a weight loss consultant who conducts weight loss consultations and promotes meal replacement products. She never processes sales at a checkout and she never assists in requests for non-prescription medicines.	No

Pharmacies where all scheduled medicines are out of reach of customers

Sarah is a pharmacy assistant who works in the professional services area. She supplies <i>Pharmacy Medicines</i> as a core part of her role.	Yes
James works at the checkout in the pharmacy processing sales. He never works in the professional services area.	No
Brad packs shelves in the general merchandise area of the pharmacy. During busy periods he helps serve in the professional services area	Yes

All pharmacies

Dane is a pharmacy assistant who packs dose administration aids in a packing area in the pharmacy as his sole role. He never serves customers.	No
Chris is an accountant who works for the pharmacy part-time. She does not serve customers	No
Amanda is employed only as a delivery driver part-time. She delivers medicines (including <i>Pharmacy Medicines</i>) and other pharmacy goods to customers at home each morning.	No Provided the pharmacy complies with P11F
Alex conducts deliveries for the pharmacy in the afternoon. At other times, she is employed as a pharmacy assistant and works in a range of different areas in the pharmacy.	Yes

If you have further queries as to how this requirements applies, contact your QCPP State Team or email interpretations@qcpp.com