

# QCPP APPROVED REFRESHER TRAINING



## APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

### Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement (T2C Action 2.1).

**This list does not indicate that a course is currently available or that it is offered at all the locations listed, please contact the training providers listed below to find out if a course is still available.**

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
<b>Apotex</b>			Online	<b>APOTEX</b> <a href="http://www1.apotex.com/au/healthcare-professionals">http://www1.apotex.com/au/healthcare-professionals</a> 1800 276 839
Hayfever and allergy OTC training module	30 minutes	05/12/16 – 04/12/18		
Pain OTC training module	30 minutes	13/01/17 – 12/01/19		
Digestive health OTC training module	30 minutes	13/01/17 – 12/01/19		
Viral and fungal infections OTC training module	30 minutes	13/01/17 – 12/01/19		
Cough, cold and flu OTC training module	30 minutes	16/01/17 – 15/01/19		
<b>Dillon Whitelaw &amp; Associates Pty Ltd</b>			Online	<b>Dillon Whitelaw &amp; Associates Pty Ltd</b> <a href="http://www.dillon.com.au">www.dillon.com.au</a> (03) 8373 4886
Gastro-Intestinal Conditions - Constipation and Diarrhoea	30 minutes	04/08/17 – 03/08/19		
Fungal and skin infection	60 minutes	23/02/18 – 20/02/20		
Eye Care	60 minutes	11/04/18 – 10/04/20		
Ear Care	30 minutes	18/04/18 – 17/04/20		
<b>Pharmacy Assistant QCPP Refresher Training</b>			Face to Face	<b>Guild Learning and Development</b> <a href="mailto:learninganddevelopment@guild.org.au">learninganddevelopment@guild.org.au</a> To check availability of face-to-face/online training near you, contact your local branch
Assist customers seeking to relieve common allergic symptom reactions	2 hours	01/12/12 – 09/12/18		
Assist Customers seeking to relieve cough and cold symptoms	2 hours	01/12/12 – 18/12/18		
Assist Customers seeking baby and infant care medicine products	2 hours	01/12/12 – 21/12/18		
Assist Customers to relieve gastro-intestinal conditions	2 hours	01/12/12 – 21/12/18		
<i>Pharmacy Medicine/Pharmacist Only Medicine (S2/S3) Refresher</i>	1.5 hours	16/04/13 – 30/05/19		

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Pharmacy Health Solutions: Eye care	45 minutes	14/10/16 – 13/10/18	Online		
Irrigate to medicate	45 minutes	14/03/17 – 07/03/19			
Paracetamol and ibuprofen combination analgesics	45 minutes	01/06/17 – 31/05/19			
Reviewing the gastrointestinal tolerability of ibuprofen	30 minutes	01/06/17 – 19/06/19			
Managing fever in infants and toddlers	30 minutes	13/09/17 – 31/10/19			
Allergic rhinitis	45 minutes	13/11/17 – 14/11/19			
The burning issue: managing breakthrough symptoms of gastro-oesophageal reflux	60 minutes	02/02/18 – 01/02/20			
Osteoporosis in community pharmacy: the role of the pharmacy assistant	60 minutes	14/06/18 – 30/06/20			
Medicines to relieve pain	30 minutes	25/07/18 – 25/07/20			
<b>Scheduling change series</b>			Online	<b>Guild Learning and Development and The Pharmaceutical Society of Australia</b>	
An overview of pain for pharmacy assistants	45 minutes	06/11/17 – 07/11/19			
Pain management for pharmacy assistants	45 minutes	06/11/17 – 06/11/19			
Managing the transition to Prescription Only Medicines	30 minutes	13/11/17 – 14/11/19			
<b>Mission Management Workshop – 2017</b>		3 hours	14/02/17 – 13/02/19	Face to Face	<b>Guild Learning and Development on behalf of Pharmacy Choice</b>
Reviewing the gastrointestinal tolerability of ibuprofen	45 minutes	13/11/17 – 14/11/19	Online	<b>Guild Learning and Development on behalf of RB</b> (formerly known as Reckitt Benckiser)	
<b>iTherapeutics</b>			Online	<b>iTherapeutics Pty Ltd</b> 03 9855 2655 <a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a>	
Pevaryl training	30 minutes	21/10/16 – 20/10/18			
Frequent heartburn and treatment	30 minutes	27/02/17 – 26/02/19			
Robitussin and cough relief	30 minutes	27/03/17 – 26/03/19			
Dimetapp: Respiratory care for the whole family	30 minutes	22/04/17 – 21/04/19			
Cough Refresher Training Program (Duro-Tuss)	30 minutes	02/04/13 – 30/05/19			
Voltaren	30 minutes	02/10/17 – 02/10/19			
Maxigesic	30 minutes	30/10/17 – 29/10/19			
Constipation management	30 minutes	01/10/18 – 30/09/20			

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<b>JJet Online Training</b>			Online	<b>Johnson &amp; Johnson</b>
				<a href="http://www.JJet.com.au">www.JJet.com.au</a>
Sudafed®	30 minutes	31/01/12 – 24/12/18		
Codral®	30 minutes	08/12/11 – 24/12/18		
Zyrtec®	30 minutes	05/12/14 – 22/12/18		
Imodium®	30 minutes	05/12/12 – 24/12/18		
Benadryl®	30 minutes	29/01/13 – 28/01/19		
Combantrin®	30 minutes	21/02/12 – 28/02/18		
<b>Nosy Club</b>			Online	<b>Nosy Club</b>
				Sanofi Consumer Healthcare
				<a href="https://nosyclub.com.au">https://nosyclub.com.au</a>
				<a href="mailto:nosyclub@ciloyalty.com">nosyclub@ciloyalty.com</a>
				1800 049 952
Paxyl sunburn relief spray & sunburn care	30 minutes	17/10/16 – 16/10/18		
Managing motion sickness	30 minutes	10/11/16 – 09/11/18		
Advil and pain relief	30 minutes	16/01/17 – 17/01/19		
Pain management	30 minutes	17/02/17 – 16/02/19		
Understanding & managing coughs	30 minutes	08/05/17 – 07/05/19		
Cold Sore Management	30 minutes	01/07/17 – 01/07/19		
Vitamin D	30 minutes	31/07/17 – 31/07/19		
Buscopan	30 minutes	01/09/17 – 01/09/19		
Conjunctivitis	30 minutes	11/10/17 – 11/10/19		
Helping your customers find pain solutions	30 minutes	01/01/18 – 01/01/20		
How to treat back pain	30 minutes	01/02/18 – 31/01/20		
Treating chesty cough	30 minutes	24/04/18 – 23/04/20		
Treating dry cough in adults	30 minutes	01/06/18 – 31/05/20		
Allergies in Kids	30 minutes	01/08/18 – 31/08/20		
Relieving joint and body pain	30 minutes	01/10/18 - 30/09/20		

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<b>The Pharmaceutical Society of Australia</b>			Distance	<b>Pharmaceutical Society of Australia</b> Counter Connections
Eye care	1 hour	01/11/16 – 31/10/18		inPHARMation (November 2016)
Pain	1 hour	01/03/17 – 28/02/19		inPHARMation (March 2017)
Sleep	1 hour	01/05/17 – 30/04/19		inPHARMation (May 2017)
Constipation	1 hour	01/06/17 – 31/05/19		inPHARMation (June 2017)
Eczema	1 hour	01/07/17 – 30/06/19		inPHARMation (July 2017)
Hay Fever	1 hour	01/09/17 – 30/09/19		inPHARMation (September 2017)
Threadworm	1 hour	01/02/18 – 30/01/20		inPHARMation (February 2018)
Children pain and fever	1 hour	01/04/18 – 31/03/20		inPHARMation (April 2018)
Vomiting and diarrhoea	1 hour	01/05/18 – 30/04/20		inPHARMation (May 2018)
Fungal Infection	1 hour	01/05/18 – 30/04/20		inPHARMation (May 2018)
Asthma	1 hour	01/06/18 – 31/05/20		inPHARMation (June 2018)
Sinusitis	1 hour	01/06/18 – 31/05/20		inPHARMation (June 2018)
Heartburn and Indigestion	1 hour	01/07/18 – 30/06/20		inPHARMation (July 2018)
Travel health	1 hour	01/08/18 – 31/07/20		inPHARMation (August 2018)
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Hay fever	1 hour	01/03/18 – 29/02/20	Online	Self Care online training modules <a href="mailto:selfcare@psa.org.au">selfcare@psa.org.au</a>
Arthritis	1 hour	01/04/18 – 31/03/20		
Cough	1 hour	01/05/18 – 30/04/20		
Pain	1 hour	11/05/18 – 10/05/20		
Colds and flu	1 hour	01/08/18 – 31/07/20		
Vomiting and Diarrhoea	1 hour	01/08/18 – 31/07/20		
Heartburn and Indigestion	1 hour	01/10/18 – 30/09/20		
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<b>Pharmacy Club</b>			Online	<b>Pharmacy Club (iLearning Group)</b> <a href="http://www.pharmacyclub.com.au">www.pharmacyclub.com.au</a>
Treating Allergic Rhinitis with Nasonex Allergy	30 minutes	01/09/17 – 30/08/19		
Fungal Nail Infections with Rejuvenail	30 minutes	01/06/18 – 31/05/20		
Maltofer: Body friendly iron	60 minutes	01/10/18 – 30/09/20		
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<b>S2/S3 Refresher Training</b>	1 hour	02/02/18 – 01/02/20	Online	<b>TerryWhite Chemmart</b>

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### Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
<b>Getting Comfortable with your Customers and Recommending Complete Health Solutions</b>	3 hours	03/03/15 – 02/03/17	Face to Face/ Workbook	<b>The Pharmacy Guild of Australia (Queensland Branch)</b> <a href="mailto:admin.training@qldguild.org.au">admin.training@qldguild.org.au</a>
<b>Overachieving with over the counter advice</b>	3 hours	20/06/13 – 30/06/17	Face to Face	
<b>Head First! Common Ailments of the eyes, ears, nose and mouth</b>	3 hours	01/10/15 – 30/09/17		
<b>Pharmacy Assistant QCPP Refresher Series</b> Assist customers seeking analgesic and anti-inflammatory products	2 hours	01/12/12 – 10/12/17	Face to Face	<b>Guild Learning and Development</b> <a href="mailto:learninganddevelopment@guild.org.au">learninganddevelopment@guild.org.au</a>  To check availability of face-to-face/online training near you, contact your local Guild Training Branch
Cold sores	1 hour	19/04/12 – 05/05/18	Online	
Eczema	1 hour	19/04/12 – 30/05/18		
Treating hay fever and allergies in the pharmacy	1.5 hours	23/05/13 – 30/06/18		
Heartburn for Pharmacy Assistants	30 minutes	01/07/16 – 30/06/18		
<b>Embarrassing Bodies</b>	3 hours	16/10/14 – 15/10/16	Face to Face	<b>The Pharmacy Guild of Australia (Tas, Qld, NSW and ACT Branches)</b>
<b>Respiratory Health 'C Your in O2 Action!'</b>	3 hours	20/02/15 – 30/06/17	Face to Face	<b>The Pharmacy Guild of Australia (NSW)</b> <a href="mailto:training@nsw.guild.org.au">training@nsw.guild.org.au</a>
<b>Mission Management Workshop – 2016</b>	3 hours	24/03/16 – 23/03/18	Face to Face	<b>Guild Pharmacy Academy on behalf of Pharmacy Choice</b>
<b>Pharmacy Assistant QCPP Refresher Series: Eczema</b>	1 hour	17/04/12 – 31/12/17	Face to Face	<b>Guild Learning and Development</b>

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<b>Counter Connection (PSA Self Care)</b>			Distance/ Online	<b>Pharmaceutical Society of Australia</b> <a href="mailto:selfcare@psa.org.au">selfcare@psa.org.au</a>
Low dose aspirin	1 hour	01/11/14 – 31/10/16		inPHARMation (November 2014)
Weight Management	1 hour	01/02/15 – 31/01/17		inPHARMation (February 2015)
Codeine Containing Analgesics	1 hour	01/03/15 – 28/02/17		inPHARMation (March 2015)
Sleeping Problems	1 hour	01/04/15 – 31/03/17		inPHARMation (April 2015)
Treating Coughs and Colds	1 hour	01/05/15 – 30/04/17		inPHARMation (May 2015)
Atopic Eczema and Xerosis	1 hour	01/06/15 – 31/05/17		inPHARMation (June 2015)
Hay Fever	1 hour	01/09/15 – 31/08/17		inPHARMation (September 2015)
Foot Care	1 hour	01/10/15 – 31/09/17		inPHARMation (October 2015)
Gastro Oesophageal Reflux Disease	1 hour	01/02/16 – 31/01/18		inPHARMation (February 2016)
Fungal Skin Care	1 hour	01/04/16 – 31/03/18		inPHARMation (April 2016)
Pain	1 hour	01/05/16 – 30/04/18		inPHARMation (May 2016)
Asthma	1 hour	01/09/16 – 31/08/18		inPHARMation (September 2016)
Arthritis	1 hour	24/10/16 – 30/09/18		inPHARMation (October 2016)
<b>Pharmacy Club</b>			Online	<b>Pharmacy Club (iLearning Group)</b> <a href="http://www.pharmacyclub.com.au">www.pharmacyclub.com.au</a>
Treating Allergic Rhinitis with Nasonex, Claratyne and Aerius	30 minutes	16/10/15 – 16/10/17		
Zantac Learning Module	30 minutes	12/11/13 – 11/11/17		
Gastro-Stop Learning Module	30 minutes	20/09/13 – 31/12/17		
<b>Terry White Chemists S2/S3 Refresher Training</b>			Online	<b>Terry White Management</b> <a href="mailto:Kylie.turner@twmanagement.com.au">Kylie.turner@twmanagement.com.au</a>
<b>Nosy Club</b>			Online	<b>Nosy Club</b> Sanofi Consumer Healthcare
Migraine Management	30 minutes	26/02/16 – 31/01/18		
Managing Back Pain	30 minutes	15/09/16 – 31/01/18		
Proctosedyl and haemorrhoid management	30 minutes	06/05/16 – 05/05/18		
Managing allergic rhinitis/hayfever	30 minutes	01/08/16 – 31/07/18		
<b>iTherapeutics</b>			Online	<b>iTherapeutics Pty Ltd</b> 03 9855 2655 <a href="http://www.itherapeutics.com.au">www.itherapeutics.com.au</a>
Understanding and treating colds & flu	30 minutes	09/06/16 – 08/06/18		
<b>RB</b>			Face to Face	<b>RB (formerly Reckitt Benckiser)</b> 02 9126 5100 [CHE Proximity]
Know Your Nurofen: Separating Myth from Fact (Nurofen Pharmacy Assistants Training Event 2017)	1.5 hours	07/06/16 – 06/07/18		
Strong Relief from pain with Nuromol	1.5 hours	13/07/16 – 18/07/18		
Rethinking Ibuprofen and GI Tolerability	30 minutes	19/07/16 – 18/07/18	Online	
Nuromol®; Upgrade to gold	15 minutes	27/09/16 – 26/09/18		