

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement (T2C Action 2.1).

This list does not indicate that a course is currently available or that it is offered at all the locations listed.

Contact training providers to find out if a course is still available.

| TRAINING | APPROVED DURATION | APPROVAL PERIOD | FORMAT | TRAINING PROVIDER, CONTACT DETAILS & NOTES |
|--|-------------------|---------------------|---------------------|--|
| Pharmacy Club | | | Online | Pharmacy Club (iLearning Group) www.pharmacyclub.com.au |
| Zantac Learning Module | 30 mins | 12/11/13 – 11/11/17 | | |
| Treating Allergic Rhinitis with Nasonex, Claratyne and Aeries | 30 mins | 16/10/15 – 16/10/17 | | |
| Gastro-Stop Learning Module | 30 mins | 20/09/13 – 31/12/17 | | |
| CounterConnection (PSA Self Care) | | | Distance/ Online | Pharmaceutical Society of Australia selfcare@psa.org.au |
| Foot Care | 1 hour | 01/10/15 – 31/09/17 | | inPHARMation (October 2015) |
| Gastro Oesophageal Reflux Disease | 1 hour | 01/02/16 – 31/01/18 | | inPHARMation (February 2016) |
| Fungal Skin Care | 1 hour | 19/04/12 – 05/05/18 | | inPHARMation (April 2016) |
| Pain | 1 hour | 01/05/16 – 30/04/18 | | inPHARMation (May 2016) |
| Asthma | 1 hour | 01/09/16 – 31/08/18 | | inPHARMation (September 2016) |
| Arthritis | 1 hour | 24/10/16 – 30/09/18 | | inPHARMation (October 2016) |
| Eye care | 1 hour | 01/11/16 – 31/18/18 | | inPHARMation (November 2016) |
| Pain | 1 hour | 01/03/17 – 28/02/19 | | inPHARMation (March 2017) |
| Sleep | 1 hour | 01/05/17 – 30/04/19 | | inPHARMation (May 2017) |
| Constipation | 1 hour | 01/06/17 – 31/05/19 | | inPHARMation (June 2017) |
| Eczema | 1 hour | 01/07/17 – 30/06/19 | | inPHARMation (July 2017) |
| Hay Fever | 1 hour | 01/09/17 – 30/9/19 | | inPHARMation (September 2017) |
| Know Your Nurofen: Separating Myth from Fact (Nurofen Pharmacy Assistants Training Event 2017) | 1.5 hours | 07/06/16 – 06/07/18 | Face to Face | RB (formerly Reckitt Benckiser) 02 9126 5100 [CHE Proximity] |
| Strong Relief from pain with Nuromol | 1.5 hours | 13/07/16 – 18/07/18 | | |
| Rethinking Ibuprofen and GI Tolerability | 30 mins | 19/07/16 – 18/07/18 | Online | |
| Managing back pain | 30 mins | 15/09/16 – 31/01/18 | | |
| Nuromol®; Upgrade to gold | 15 mins | 27/09/16 – 26/09/18 | | |

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Pharmacy Assistant QCPP Refresher

Series

| | | | |
|---|------------|---------------------|--------------|
| <i>Pharmacy Medicine/Pharmacist Only Medicine (S2/S3) Refresher</i> | 1.5 hours | 16/04/13 – 30/05/19 | Face to Face |
| Eczema | 1 hour | 17/04/12 – 31/12/17 | |
| Cold Sores | 1 hour | 19/04/12 – 05/05/18 | Online |
| Eczema | 1 hour | 19/04/12 – 05/05/18 | |
| Treating hay fever and allergies in the pharmacy | 1.5 hours | 23/05/13 – 30/06/18 | |
| Managing fever in infants and toddlers | 30 mins | 13/09/17 – 31/10/19 | |
| Allergic rhinitis | 30 minutes | 01/06/17 – 19/06/19 | |

Guild Learning and Development

learninganddevelopment@guild.org.au

To check availability of face-to-face/online training near you, contact your local branch

Pharmacy Assistant QCPP Refresher

Training

| | | | |
|---|------------|---------------------|--------------|
| Assist customers seeking to relieve common allergic symptom reactions | 2 hours | 01/12/12 – 09/12/18 | Face to Face |
| Assist customers seeking analgesic and anti-inflammatory products | 2 hours | 01/12/12 – 10/12/17 | |
| Assist Customers seeking to relieve cough and cold symptoms | 2 hours | 01/12/12 – 18/12/18 | |
| Assist Customers seeking baby and infant care medicine products | 2 hours | 01/12/12 – 21/12/18 | |
| Assist Customers to relieve gastro-intestinal conditions | 2 hours | 01/12/12 – 21/12/18 | |
| Heartburn for Pharmacy Assistants | 30 minutes | 01/07/16 – 30/06/18 | |
| Pharmacy Health Solutions: Eye care | 45 minutes | 14/10/16 – 13/10/18 | |
| Irrigate to medicate | 45 minutes | 14/03/17 – 13/03/19 | |
| Paracetamol and ibuprofen combination analgesics | 45 minutes | 01/06/17 – 31/05/19 | |

Mission Management Workshop – 2016

Mission Management Workshop – 2017

Head First! Common Ailments of the eyes, ears, nose and mouth

| | | |
|---------|---------------------|--------------|
| 3 hours | 24/03/16 – 23/03/18 | Face to Face |
| 3 hours | 14/02/17 – 13/02/19 | Face |

| | | |
|---------|---------------------|--------------|
| 3 hours | 01/10/15 – 30/09/17 | Face to Face |
|---------|---------------------|--------------|

Guild Pharmacy Academy on behalf of Pharmacy Choice

The Pharmacy Guild of Australia (Queensland Branch)

admin.training@qldguild.org.au

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| | | | | |
|--|---------|---------------------|-----------|---|
| JJet Online Training | | | Online | Johnson & Johnson |
| Sudafed® | 30 mins | 31/01/12 – 24/12/18 | | www.JJet.com.au |
| Codral® | 30 mins | 08/12/11 – 24/12/18 | | |
| Zyrtec® | 30 mins | 05/12/14 – 22/12/18 | | |
| Imodium® | 30 mins | 05/12/12 – 24/12/18 | | |
| Benadryl® | 30 mins | 29/01/13 – 28/01/19 | | |
| Combantrin® | 30 mins | 21/02/12 – 28/02/18 | | |
| iTherapeutics | | | Online | iTherapeutics Pty Ltd |
| Understanding and treating colds & flu | 30 mins | 09/06/16 – 08/06/18 | | 03 9855 2655 |
| Pevaryl training | 30 mins | 21/10/16 – 20/10/18 | | www.itherapeutics.com.au |
| Advil and pain relief | 30 mins | 16/01/17 – 17/01/19 | | |
| Frequent heartburn and treatment | 30 mins | 27/02/17 – 26/02/19 | | |
| Robitussin and cough relief | 30 mins | 27/03/17 – 26/03/19 | | |
| Cough Refresher Training Program (Duro-Tuss) | 30 mins | 02/04/13 – 30/05/19 | | |
| Dimetapp: Respiratory care for the whole family | 30 mins | 22/04/17 – 21/04/19 | | |
| Voltaren | 30 mins | 02/10/17 – 02/10/19 | | |
| Nosy Club | | | Online | Nosy Club |
| Migraine Management | 30 mins | 26/02/16 – 25/01/18 | | Sanofi Consumer Healthcare |
| Proctosedyl and haemorrhoid management | 30 mins | 06/05/16 – 05/05/18 | | https://nosyclub.com.au |
| Managing allergic rhinitis/hayfever | 30 mins | 01/08/16 – 31/07/18 | | nosyclub@ciloyalty.com |
| Paxyl sunburn relief spray & sunburn care | 30 mins | 17/10/16 – 16/10/18 | | 1800 049 952 |
| Managing motion sickness | 30 mins | 10/11/16 – 09/11/18 | | |
| Pain management | 30 mins | 17/02/17 – 16/02/19 | | |
| Understanding & managing coughs | 30 mins | 08/05/17 – 07/05/19 | | |
| Cold Sore Management | 30 mins | 01/07/17 – 01/07/19 | | |
| Vitamin D | 30 mins | 31/07/17 – 31/07/19 | | |
| Buscopan | 30 mins | 01/09/17 – 01/09/19 | | |
| Apotex | | | Online | APOTEX |
| Hayfever and allergy OTC training module | 30 mins | 05/12/16 – 04/12/18 | | TBC |
| Pain OTC training module | 30 mins | 13/01/17 – 12/01/19 | | |
| Digestive health OTC training module | 30 mins | 13/01/17 – 12/01/19 | | |
| Viral and fungal infections OTC training | 30 mins | 13/01/17 – 12/01/19 | | |
| Cough, cold and flu OTC training module | 30 mins | 16/01/17 – 15/01/19 | | |
| Dillon Whitelaw & Associates Pty Ltd | | | eLearning | Dillon Whitelaw & Associates Pty Ltd |
| Gastro-Intestinal Conditions - Constipation and Diarrhoea | 30 mins | 04/08/17 – 03/08/19 | | Website: www.dillon.com.au (03) 8373 4886 |

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Supporting Excellence in Pharmacy

Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

| TRAINING | APPROVED DURATION | APPROVAL PERIOD | FORMAT | TRAINING PROVIDER, CONTACT DETAILS & NOTES |
|--|-------------------|---------------------|---------------------------|--|
| Getting Comfortable with your Customers and Recommending Complete Health Solutions | 3 hours | 03/03/15 – 02/03/17 | Face to Face/ Workbook | The Pharmacy Guild of Australia (Queensland Branch) admin.training@qldguild.org.au |
| Overachieving with over the counter advice | 3 hours | 20/06/13 – 30/06/17 | Face to Face | |
| Pain Pain Go Away! Helping customers seeking analgesic and anti-inflammatory products | 1 hour | 02/07/14 – 01/07/16 | Face to Face | The Pharmacy Guild of Australia (ACT Branch) |
| Baby and Infant Care | 1 hour | 02/07/14 – 01/07/16 | Face to Face | |
| Pharmacy Assistant QCPP Refresher Training | | | | Guild Pharmacy Academy guildpharmacyacademy@guild.org.au |
| Assist customers seeking to relieve skin and fungal conditions | 2 hours | 01/12/12 – 07/07/16 | Face to Face | To check availability of face-to-face/online training near you, contact your local Guild Training Branch |
| Medicines to Relieve Pain | 30 minutes | 16/06/15 – 15/06/17 | Online | |
| Embarrassing Bodies | 3 hours | 16/10/14 – 15/10/16 | Face to Face | The Pharmacy Guild of Australia (Tasmanian, Queensland, NSW and ACT Branches) |
| Respiratory Health 'C Your in O2 Action!' | 3 hours | 20/02/15 – 30/06/17 | Face to Face | The Pharmacy Guild of Australia (NSW Branch) training@nsw.guild.org.au |

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| | | | | |
|---|---------|---------------------|---------------------|---|
| Pain Pod | | | Online | Reckitt Benckiser |
| Counter Connection (PSA Self Care) | | | Distance/ Online | Pharmaceutical Society of Australia selfcare@psa.org.au |
| Soft tissue Injury | 1 hour | 01/02/14 – 28/02/16 | | inPHARMation (February 2014) |
| Supplying <i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i> | 1 hour | 01/03/14 – 30/03/16 | | inPHARMation (March 2014) |
| Threadworms | 1 hour | 01/09/14 – 31/08/16 | | inPHARMation (September 2014) |
| Angina | 1 hour | 01/10/14 – 30/09/16 | | inPHARMation (October 2014) |
| Low dose aspirin | 1 hour | 01/11/14 – 31/10/16 | | inPHARMation (November 2014) |
| Weight Management | 1 hour | 01/02/15 – 31/01/17 | | inPHARMation (February 2015) |
| Codeine Containing Analgesics | 1 hour | 01/03/15 – 28/02/17 | | inPHARMation (March 2015) |
| Sleeping Problems | 1 hour | 01/04/15 – 31/03/17 | | inPHARMation (April 2015) |
| Treating Coughs and Colds | 1 hour | 01/05/15 – 30/04/17 | | inPHARMation (May 2015) |
| Atopic Eczema and Xerosis | 1 hour | 01/06/15 – 31/05/17 | | inPHARMation (June 2015) |
| Hay Fever | 1 hour | 01/09/15 – 31/08/17 | | inPHARMation (September 2015) |
| Pharmacy Club | | | Online | Pharmacy Club (iLearning Group) www.pharmacyclub.com.au |
| Gastro-Stop Learning Module | 30 mins | 20/09/13 – 30/12/15 | | |
| Albalon Re Eye/Allergy Learning Module | 30 mins | 22/10/13 – 21/10/15 | | |
| Aspen Zantac Learning Module | 30 mins | 12/11/13 – 11/11/15 | | |
| Maltofer: Body friendly iron | 30 mins | 04/10/16 – 17/02/17 | | |
| MyPharmAssist | | | Online | GlaxoSmithKline Consumer Healthcare www.mypharmassist.com.au Andrew Prott 02 9684 0775 Andrew.x.prott@gsk.com |
| Managing the pain of osteoarthritis with Panadol Osteo | 30 mins | 26/11/13 – 25/11/15 | | |
| <i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i> | 2 hours | 19/09/14-18/09/16 | Face to Face | Pharmacy Training Solutions - Vic Nicole Thomas 0447 628 385 nicole@pharmacytrainingsolutions.net.au |
| Pain Management | 1 hour | 24/09/14-23/09/16 | | |
| Allergies | 1 hour | 24/09/14-23/09/16 | | |
| Terry White Chemists S2/S3 Refresher Training | 1 hour | 26/05/15 – 25/07/17 | Online | Terry White Management Kylie.turner@twmanagement.com.au |