

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement (T2C Action 2.1).

This list does not indicate that a course is currently available or that it is offered at all the locations listed.

Contact training providers to find out if a course is still available.

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
The Pharmaceutical Society of Australia			Online	Pharmaceutical Society of Australia selfcare@psa.org.au
Asthma	1 hour	01/09/16 – 31/08/18		inPHARMation (September 2016)
Arthritis	1 hour	24/10/16 – 30/09/18		inPHARMation (October 2016)
Eye care	1 hour	01/11/16 – 31/10/18		inPHARMation (November 2016)
Pain	1 hour	01/03/17 – 28/02/19		inPHARMation (March 2017)
Sleep	1 hour	01/05/17 – 30/04/19		inPHARMation (May 2017)
Constipation	1 hour	01/06/17 – 31/05/19		inPHARMation (June 2017)
Eczema	1 hour	01/07/17 – 30/06/19		inPHARMation (July 2017)
Hay Fever	1 hour	01/09/17 – 30/09/19		inPHARMation (September 2017)
Threadworm	1 hour	01/02/18 – 30/01/20		inPHARMation (February 2018)
Hay fever	1 hour	01/03/18 – 29/02/20		Self Care
Arthritis	1 hour	01/04/18 – 31/03/20		Self Care
Children pain and fever	1 hour	01/04/18 – 31/03/20		inPHARMation (April 2018)
Cough	1 hour	01/05/18 – 30/04/20		Self Care
Vomiting and diarrhoea	1 hour	01/05/18 – 30/04/20		inPHARMation (May 2018)
Pain	1 hour	11/05/18 – 10/05/20		Self Care
Fungal Infection	1 hour	01/05/18 – 30/04/20		inPHARMation (May 2018)
Asthma	1 hour	01/06/18 – 31/05/20		inPHARMation (June 2018)
RB			Face to Face	RB (formerly Reckitt Benckiser)
Know Your Nurofen: Separating Myth from Fact (Nurofen Pharmacy Assistants Training Event 2017)	1.5 hours	07/06/16 – 06/07/18	Face	02 9126 5100 [CHE Proximity]
Strong Relief from pain with Nuromol	1.5 hours	13/07/16 – 18/07/18		
Rethinking Ibuprofen and GI Tolerability	30 minutes	19/07/16 – 18/07/18	Online	
Nuromol®; Upgrade to gold	15 minutes	27/09/16 – 26/09/18		
Reviewing the gastrointestinal tolerability of ibuprofen (PGA)	45 minutes	13/11/17 – 14/11/19		
Dillon Whitelaw & Associates Pty Ltd			eLearning	Dillon Whitelaw & Associates Pty Ltd
Gastro-Intestinal Conditions - Constipation and Diarrhoea	30 minutes	04/08/17 – 03/08/19		www.dillon.com.au (03) 8373 4886
Fungal and skin infection	60 minutes	23/02/18 – 20/02/20		

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Eye Care	60 minutes	11/04/18 – 10/04/20
Ear Care	30 minutes	18/04/18 – 17/04/20

Pharmacy Assistant QCPP Refresher Training

<i>Pharmacy Medicine/Pharmacist Only Medicine (S2/S3) Refresher</i>	1.5 hours	16/04/13 – 30/05/19
Assist customers seeking to relieve common allergic symptom reactions	2 hours	01/12/12 – 09/12/18
Assist Customers seeking to relieve cough and cold symptoms	2 hours	01/12/12 – 18/12/18
Assist Customers seeking baby and infant care medicine products	2 hours	01/12/12 – 21/12/18
Assist Customers to relieve gastro-intestinal conditions	2 hours	01/12/12 – 21/12/18

Face to Face

Guild Learning and Development

learninganddevelopment@guild.org.au

To check availability of face-to-face/online training near you, contact your local branch

Treating hay fever and allergies in the pharmacy	1.5 hours	23/05/13 – 30/06/18	Online
Managing fever in infants and toddlers	30 minutes	13/09/17 – 31/10/19	
Allergic rhinitis	30 minutes	01/06/17 – 19/06/19	
Reviewing the gastrointestinal tolerability of ibuprofen	45 minutes	13/11/17 – 14/11/19	
Heartburn for Pharmacy Assistants	30 minutes	01/07/16 – 30/06/18	
Pharmacy Health Solutions: Eye care	45 minutes	14/10/16 – 13/10/18	
Irrigate to medicate	45 minutes	14/03/17 – 07/03/19	
Paracetamol and ibuprofen combination analgesics	45 minutes	01/06/17 – 31/05/19	
The burning issue: managing breakthrough symptoms of gastro-oesophageal reflux	60 minutes	02/02/18 – 01/02/20	
Osteoporosis in community pharmacy: the role of the pharmacy assistant	60 minutes	14/06/18 – 30/06/20	

Mission Management Workshop – 2017

3 hours 14/02/17 – 13/02/19

Face to Face

Guild Learning and Development on behalf of Pharmacy Choice

Scheduling change series

Managing the transition to Prescription Only Medicines	30 minutes	13/11/17 – 14/11/19
An overview of pain for pharmacy assistants	45 minutes	06/11/17 – 07/11/19
Pain management for pharmacy assistants	45 minutes	06/11/17 – 06/11/19

Online

Guild Learning and Development and The Pharmaceutical Society of Australia

S2/S3 Refresher Training

1 hour 02/02/18 – 01/02/20

Online

TerryWhite Chemmart

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JJet Online Training			Online	Johnson & Johnson
Sudafed®	30 minutes	31/01/12 – 24/12/18		www.JJet.com.au
Codral®	30 minutes	08/12/11 – 24/12/18		
Zyrtec®	30 minutes	05/12/14 – 22/12/18		
Imodium®	30 minutes	05/12/12 – 24/12/18		
Benadryl®	30 minutes	29/01/13 – 28/01/19		
Combantrin®	30 minutes	21/02/12 – 28/02/18		
iTherapeutics			Online	iTherapeutics Pty Ltd
Pevaryl training	30 minutes	21/10/16 – 20/10/18		03 9855 2655
Frequent heartburn and treatment	30 minutes	27/02/17 – 26/02/19		www.itherapeutics.com.au
Robitussin and cough relief	30 minutes	27/03/17 – 26/03/19		
Cough Refresher Training Program (Duro-Tuss)	30 minutes	02/04/13 – 30/05/19		
Dimetapp: Respiratory care for the whole family	30 minutes	22/04/17 – 21/04/19		
Voltaren	30 minutes	02/10/17 – 02/10/19		
Maxigesic	30 minutes	30/10/17 – 29/10/19		
Nosy Club			Online	Nosy Club
Managing allergic rhinitis/hayfever	30 minutes	01/08/16 – 31/07/18		Sanofi Consumer Healthcare
Paxyl sunburn relief spray & sunburn care	30 minutes	17/10/16 – 16/10/18		https://nosyclub.com.au
Managing motion sickness	30 minutes	10/11/16 – 09/11/18		nosyclub@ciloyalty.com
Advil and pain relief	30 minutes	16/01/17 – 17/01/19		1800 049 952
Pain management	30 minutes	17/02/17 – 16/02/19		
Understanding & managing coughs	30 minutes	08/05/17 – 07/05/19		
Cold Sore Management	30 minutes	01/07/17 – 01/07/19		
Vitamin D	30 minutes	31/07/17 – 31/07/19		
Buscopan	30 minutes	01/09/17 – 01/09/19		
Conjunctivitis	30 minutes	11/10/17 – 11/10/19		
Helping your customers find pain solutions	30 minutes	01/01/18 – 01/01/20		
How to treat back pain	30 minutes	01/02/18 – 31/01/20		
Treating chesty cough	30 minutes	24/04/18 – 23/04/20		
Treating dry cough in adults	30 minutes	01/06/18 – 31/05/20		
Pharmacy Club			Online	Pharmacy Club (iLearning Group)
Multofer: Body friendly iron	30 minutes	04/10/16 – 03/10/18		www.pharmacyclub.com.au
Fungal Nail Infections with Rejuvenail	30 minutes	01/06/18 – 31/05/20		
Apotex			Online	APOTEX
Hayfever and allergy OTC training module	30 minutes	05/12/16 – 04/12/18		TBC
Pain OTC training module	30 minutes	13/01/17 – 12/01/19		
Digestive health OTC training module	30 minutes	13/01/17 – 12/01/19		
Viral and fungal infections OTC training	30 minutes	13/01/17 – 12/01/19		
Cough, cold and flu OTC training module	30 minutes	16/01/17 – 15/01/19		

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Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
Getting Comfortable with your Customers and Recommending Complete Health Solutions	3 hours	03/03/15 – 02/03/17	Face to Face/ Workbook	The Pharmacy Guild of Australia (Queensland Branch) admin.training@qldguild.org.au
Overachieving with over the counter advice	3 hours	20/06/13 – 30/06/17	Face to Face	
Head First! Common Ailments of the eyes, ears, nose and mouth	3 hours	01/10/15 – 30/09/17		
Pain Pain Go Away! Helping customers seeking analgesic and anti-inflammatory products	1 hour	02/07/14 – 01/07/16	Face to Face	The Pharmacy Guild of Australia (ACT Branch)
Baby and Infant Care	1 hour	02/07/14 – 01/07/16		
Pharmacy Assistant QCPP Refresher Series			Face to Face	Guild Learning and Development learninganddevelopment@guild.org.au
Assist customers seeking to relieve skin and fungal conditions	2 hours	01/12/12 – 07/07/16	Face	
Assist customers seeking analgesic and anti-inflammatory products	2 hours	01/12/12 – 10/12/17		To check availability of face-to-face/online training near you, contact your local Guild Training Branch
Medicines to Relieve Pain	30 minutes	16/06/15 – 15/06/17	Online	
Cold sores	1 hour	19/04/12 – 05/05/18		
Eczema	1 hour	19/04/12 – 30/05/18		
Embarrassing Bodies	3 hours	16/10/14 – 15/10/16	Face to Face	The Pharmacy Guild of Australia (Tas, Qld, NSW and ACT Branches)
Respiratory Health 'C Your in O2 Action!'	3 hours	20/02/15 – 30/06/17	Face to Face	The Pharmacy Guild of Australia (NSW) training@nsw.guild.org.au
Mission Management Workshop – 2016	3 hours	24/03/16 – 23/03/18	Face to Face	Guild Pharmacy Academy on behalf of Pharmacy Choice
Pharmacy Assistant QCPP Refresher Series: Eczema	1 hour	17/04/12 – 31/12/17	Face to Face	Guild Learning and Development

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Counter Connection (PSA Self Care)			Distance/ Online	Pharmaceutical Society of Australia selfcare@psa.org.au
Threadworms	1 hour	01/09/14 – 31/08/16		inPHARMation (September 2014)
Angina	1 hour	01/10/14 – 30/09/16		inPHARMation (October 2014)
Low dose aspirin	1 hour	01/11/14 – 31/10/16		inPHARMation (November 2014)
Weight Management	1 hour	01/02/15 – 31/01/17		inPHARMation (February 2015)
Codeine Containing Analgesics	1 hour	01/03/15 – 28/02/17		inPHARMation (March 2015)
Sleeping Problems	1 hour	01/04/15 – 31/03/17		inPHARMation (April 2015)
Treating Coughs and Colds	1 hour	01/05/15 – 30/04/17		inPHARMation (May 2015)
Atopic Eczema and Xerosis	1 hour	01/06/15 – 31/05/17		inPHARMation (June 2015)
Hay Fever	1 hour	01/09/15 – 31/08/17		inPHARMation (September 2015)
Foot Care	1 hour	01/10/15 – 31/09/17		inPHARMation (October 2015)
Gastro Oesophageal Reflux Disease	1 hour	01/02/16 – 31/01/18		inPHARMation (February 2016)
Fungal Skin Care	1 hour	01/04/16 – 31/03/18		inPHARMation (April 2016)
Pain	1 hour	01/05/16 – 30/04/18		inPHARMation (May 2016)
Pharmacy Club			Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
Treating Allergic Rhinitis with Nasonex, Claratyne and Aerius	30 minutes	16/10/15 – 16/10/17		
Zantac Learning Module	30 minutes	12/11/13 – 11/11/17		
Gastro-Stop Learning Module	30 minutes	20/09/13 – 31/12/17		
<i>Pharmacy Medicines and Pharmacist Only Medicines</i>	2 hours	19/09/14-18/09/16	Face to Face	Pharmacy Training Solutions - Vic Nicole Thomas 0447 628 385 nicole@pharmacytrainingsolutions.net.au
Pain Management	1 hour	24/09/14-23/09/16		
Allergies	1 hour	24/09/14-23/09/16		
Terry White Chemists S2/S3 Refresher Training	1 hour	26/05/15 – 25/07/17	Online	Terry White Management Kylie.turner@twmanagement.com.au
Pain Pod			Online	Reckitt Benckiser Pharmacy Support 1800 226 766 www.rbhealthhub.com.au > learning tab
Module 3: Headache pain	30 minutes	02/05/13 – 12/05/16		
Nosy Club			Online	Nosy Club Sanofi Consumer Healthcare
Migraine Management	30 minutes	26/02/16 – 31/01/18		
Managing Back Pain	30 minutes	15/09/16 – 31/01/18		
Proctosedyl and haemorrhoid management	30 minutes	06/05/16 – 05/05/18		
iTherapeutics			Online	iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au
Understanding and treating colds & flu	30 minutes	09/06/16 – 08/06/18		