

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement (T2C Action 2.1).

This list does not indicate that a course is currently available or that it is offered at all the locations listed.

Contact training providers to find out if a course is still available.

| TRAINING | APPROVED DURATION | APPROVAL PERIOD | FORMAT | TRAINING PROVIDER, CONTACT DETAILS & NOTES |
|--|-------------------|---------------------|--------------|--|
| The Pharmaceutical Society of Australia | | | Online | Pharmaceutical Society of Australia selfcare@psa.org.au |
| Asthma | 1 hour | 01/09/16 – 31/08/18 | | inPHARMation (September 2016) |
| Arthritis | 1 hour | 24/10/16 – 30/09/18 | | inPHARMation (October 2016) |
| Eye care | 1 hour | 01/11/16 – 31/10/18 | | inPHARMation (November 2016) |
| Pain | 1 hour | 01/03/17 – 28/02/19 | | inPHARMation (March 2017) |
| Sleep | 1 hour | 01/05/17 – 30/04/19 | | inPHARMation (May 2017) |
| Constipation | 1 hour | 01/06/17 – 31/05/19 | | inPHARMation (June 2017) |
| Eczema | 1 hour | 01/07/17 – 30/06/19 | | inPHARMation (July 2017) |
| Hay Fever | 1 hour | 01/09/17 – 30/09/19 | | inPHARMation (September 2017) |
| Threadworm | 1 hour | 01/02/18 – 30/01/20 | | inPHARMation (February 2018) |
| Hay fever | 1 hour | 01/03/18 – 29/02/20 | | Self Care |
| Arthritis | 1 hour | 01/04/18 – 31/03/20 | | Self Care |
| Children pain and fever | 1 hour | 01/04/18 – 31/03/20 | | inPHARMation (April 2018) |
| Cough | 1 hour | 01/05/18 – 30/04/20 | | Self Care |
| Vomiting and diarrhoea | 1 hour | 01/05/18 – 30/04/20 | | inPHARMation (May 2018) |
| Pain | 1 hour | 11/05/18 – 10/05/20 | | Self Care |
| Fungal Infection | 1 hour | 01/05/18 – 30/04/20 | | inPHARMation (May 2018) |
| Asthma | 1 hour | 01/06/18 – 31/05/20 | | inPHARMation (June 2018) |
| RB | | | Face to Face | RB (formerly Reckitt Benckiser) |
| Know Your Nurofen: Separating Myth from Fact (Nurofen Pharmacy Assistants Training Event 2017) | 1.5 hours | 07/06/16 – 06/07/18 | Face | 02 9126 5100 [CHE Proximity] |
| Strong Relief from pain with Nuromol | 1.5 hours | 13/07/16 – 18/07/18 | | |
| Rethinking Ibuprofen and GI Tolerability | 30 minutes | 19/07/16 – 18/07/18 | Online | |
| Nuromol®; Upgrade to gold | 15 minutes | 27/09/16 – 26/09/18 | | |
| Reviewing the gastrointestinal tolerability of ibuprofen (PGA) | 45 minutes | 13/11/17 – 14/11/19 | | |
| Dillon Whitelaw & Associates Pty Ltd | | | eLearning | Dillon Whitelaw & Associates Pty Ltd |
| Gastro-Intestinal Conditions - Constipation and Diarrhoea | 30 minutes | 04/08/17 – 03/08/19 | | www.dillon.com.au (03) 8373 4886 |
| Fungal and skin infection | 60 minutes | 23/02/18 – 20/02/20 | | |

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| Eye Care | 60 minutes | 11/04/18 – 10/04/20 |
| Ear Care | 30 minutes | 18/04/18 – 17/04/20 |

Pharmacy Assistant QCPP Refresher Training

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|---|-----------|---------------------|
| <i>Pharmacy Medicine/Pharmacist Only Medicine (S2/S3) Refresher</i> | 1.5 hours | 16/04/13 – 30/05/19 |
| Assist customers seeking to relieve common allergic symptom reactions | 2 hours | 01/12/12 – 09/12/18 |
| Assist Customers seeking to relieve cough and cold symptoms | 2 hours | 01/12/12 – 18/12/18 |
| Assist Customers seeking baby and infant care medicine products | 2 hours | 01/12/12 – 21/12/18 |
| Assist Customers to relieve gastro-intestinal conditions | 2 hours | 01/12/12 – 21/12/18 |

Face to Face

Guild Learning and Development

learninganddevelopment@guild.org.au

To check availability of face-to-face/online training near you, contact your local branch

| | | | |
|--|------------|---------------------|--------|
| Treating hay fever and allergies in the pharmacy | 1.5 hours | 23/05/13 – 30/06/18 | Online |
| Managing fever in infants and toddlers | 30 minutes | 13/09/17 – 31/10/19 | |
| Allergic rhinitis | 30 minutes | 01/06/17 – 19/06/19 | |
| Reviewing the gastrointestinal tolerability of ibuprofen | 45 minutes | 13/11/17 – 14/11/19 | |
| Heartburn for Pharmacy Assistants | 30 minutes | 01/07/16 – 30/06/18 | |
| Pharmacy Health Solutions: Eye care | 45 minutes | 14/10/16 – 13/10/18 | |
| Irrigate to medicate | 45 minutes | 14/03/17 – 07/03/19 | |
| Paracetamol and ibuprofen combination analgesics | 45 minutes | 01/06/17 – 31/05/19 | |
| The burning issue: managing breakthrough symptoms of gastro-oesophageal reflux | 60 minutes | 02/02/18 – 01/02/20 | |
| Osteoporosis in community pharmacy: the role of the pharmacy assistant | 60 minutes | 14/06/18 – 30/06/20 | |

Mission Management Workshop – 2017

3 hours 14/02/17 – 13/02/19

Face to Face

Guild Learning and Development on behalf of Pharmacy Choice

Scheduling change series

| | | |
|--|------------|---------------------|
| Managing the transition to Prescription Only Medicines | 30 minutes | 13/11/17 – 14/11/19 |
| An overview of pain for pharmacy assistants | 45 minutes | 06/11/17 – 07/11/19 |
| Pain management for pharmacy assistants | 45 minutes | 06/11/17 – 06/11/19 |

Online

Guild Learning and Development and The Pharmaceutical Society of Australia

S2/S3 Refresher Training

1 hour 02/02/18 – 01/02/20

Online

TerryWhite Chemmart

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| JJet Online Training | | | Online | Johnson & Johnson |
| Sudafed® | 30 minutes | 31/01/12 – 24/12/18 | | www.JJet.com.au |
| Codral® | 30 minutes | 08/12/11 – 24/12/18 | | |
| Zyrtec® | 30 minutes | 05/12/14 – 22/12/18 | | |
| Imodium® | 30 minutes | 05/12/12 – 24/12/18 | | |
| Benadryl® | 30 minutes | 29/01/13 – 28/01/19 | | |
| Combantrin® | 30 minutes | 21/02/12 – 28/02/18 | | |
| iTherapeutics | | | Online | iTherapeutics Pty Ltd |
| Pevaryl training | 30 minutes | 21/10/16 – 20/10/18 | | 03 9855 2655 |
| Frequent heartburn and treatment | 30 minutes | 27/02/17 – 26/02/19 | | www.itherapeutics.com.au |
| Robitussin and cough relief | 30 minutes | 27/03/17 – 26/03/19 | | |
| Cough Refresher Training Program (Duro-Tuss) | 30 minutes | 02/04/13 – 30/05/19 | | |
| Dimetapp: Respiratory care for the whole family | 30 minutes | 22/04/17 – 21/04/19 | | |
| Voltaren | 30 minutes | 02/10/17 – 02/10/19 | | |
| Maxigesic | 30 minutes | 30/10/17 – 29/10/19 | | |
| Nosy Club | | | Online | Nosy Club |
| Managing allergic rhinitis/hayfever | 30 minutes | 01/08/16 – 31/07/18 | | Sanofi Consumer Healthcare |
| Paxyl sunburn relief spray & sunburn care | 30 minutes | 17/10/16 – 16/10/18 | | https://nosyclub.com.au |
| Managing motion sickness | 30 minutes | 10/11/16 – 09/11/18 | | nosyclub@ciloyalty.com |
| Advil and pain relief | 30 minutes | 16/01/17 – 17/01/19 | | 1800 049 952 |
| Pain management | 30 minutes | 17/02/17 – 16/02/19 | | |
| Understanding & managing coughs | 30 minutes | 08/05/17 – 07/05/19 | | |
| Cold Sore Management | 30 minutes | 01/07/17 – 01/07/19 | | |
| Vitamin D | 30 minutes | 31/07/17 – 31/07/19 | | |
| Buscopan | 30 minutes | 01/09/17 – 01/09/19 | | |
| Conjunctivitis | 30 minutes | 11/10/17 – 11/10/19 | | |
| Helping your customers find pain solutions | 30 minutes | 01/01/18 – 01/01/20 | | |
| How to treat back pain | 30 minutes | 01/02/18 – 31/01/20 | | |
| Treating chesty cough | 30 minutes | 24/04/18 – 23/04/20 | | |
| Treating dry cough in adults | 30 minutes | 01/06/18 – 31/05/20 | | |
| Pharmacy Club | | | Online | Pharmacy Club (iLearning Group) |
| Multofer: Body friendly iron | 30 minutes | 04/10/16 – 03/10/18 | | www.pharmacyclub.com.au |
| Fungal Nail Infections with Rejuvenail | 30 minutes | 01/06/18 – 31/05/20 | | |
| Apotex | | | Online | APOTEX |
| Hayfever and allergy OTC training module | 30 minutes | 05/12/16 – 04/12/18 | | TBC |
| Pain OTC training module | 30 minutes | 13/01/17 – 12/01/19 | | |
| Digestive health OTC training module | 30 minutes | 13/01/17 – 12/01/19 | | |
| Viral and fungal infections OTC training | 30 minutes | 13/01/17 – 12/01/19 | | |
| Cough, cold and flu OTC training module | 30 minutes | 16/01/17 – 15/01/19 | | |

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Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

| TRAINING | APPROVED DURATION | APPROVAL PERIOD | FORMAT | TRAINING PROVIDER, CONTACT DETAILS & NOTES |
|---|-------------------|---------------------|---------------------------|--|
| Getting Comfortable with your Customers and Recommending Complete Health Solutions | 3 hours | 03/03/15 – 02/03/17 | Face to Face/ Workbook | The Pharmacy Guild of Australia (Queensland Branch) admin.training@qldguild.org.au |
| Overachieving with over the counter advice Head First! Common Ailments of the eyes, ears, nose and mouth | 3 hours | 20/06/13 – 30/06/17 | Face to Face | |
| Pain Pain Go Away! Helping customers seeking analgesic and anti-inflammatory products | 1 hour | 02/07/14 – 01/07/16 | Face to Face | The Pharmacy Guild of Australia (ACT Branch) |
| Baby and Infant Care | 1 hour | 02/07/14 – 01/07/16 | | |
| Pharmacy Assistant QCPP Refresher Series | | | Face to Face | Guild Learning and Development learninganddevelopment@guild.org.au |
| Assist customers seeking to relieve skin and fungal conditions | 2 hours | 01/12/12 – 07/07/16 | Face | |
| Assist customers seeking analgesic and anti-inflammatory products | 2 hours | 01/12/12 – 10/12/17 | | To check availability of face-to-face/online training near you, contact your local Guild Training Branch |
| Medicines to Relieve Pain | 30 minutes | 16/06/15 – 15/06/17 | Online | |
| Cold sores | 1 hour | 19/04/12 – 05/05/18 | | |
| Eczema | 1 hour | 19/04/12 – 30/05/18 | | |
| Embarrassing Bodies | 3 hours | 16/10/14 – 15/10/16 | Face to Face | The Pharmacy Guild of Australia (Tas, Qld, NSW and ACT Branches) |
| Respiratory Health 'C Your in O2 Action!' | 3 hours | 20/02/15 – 30/06/17 | Face to Face | The Pharmacy Guild of Australia (NSW) training@nsw.guild.org.au |
| Mission Management Workshop – 2016 | 3 hours | 24/03/16 – 23/03/18 | Face to Face | Guild Pharmacy Academy on behalf of Pharmacy Choice |
| Pharmacy Assistant QCPP Refresher Series: Eczema | 1 hour | 17/04/12 – 31/12/17 | Face to Face | Guild Learning and Development |

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| Counter Connection (PSA Self Care) | | | Distance/ Online | Pharmaceutical Society of Australia selfcare@psa.org.au |
| Threadworms | 1 hour | 01/09/14 – 31/08/16 | | inPHARMation (September 2014) |
| Angina | 1 hour | 01/10/14 – 30/09/16 | | inPHARMation (October 2014) |
| Low dose aspirin | 1 hour | 01/11/14 – 31/10/16 | | inPHARMation (November 2014) |
| Weight Management | 1 hour | 01/02/15 – 31/01/17 | | inPHARMation (February 2015) |
| Codeine Containing Analgesics | 1 hour | 01/03/15 – 28/02/17 | | inPHARMation (March 2015) |
| Sleeping Problems | 1 hour | 01/04/15 – 31/03/17 | | inPHARMation (April 2015) |
| Treating Coughs and Colds | 1 hour | 01/05/15 – 30/04/17 | | inPHARMation (May 2015) |
| Atopic Eczema and Xerosis | 1 hour | 01/06/15 – 31/05/17 | | inPHARMation (June 2015) |
| Hay Fever | 1 hour | 01/09/15 – 31/08/17 | | inPHARMation (September 2015) |
| Foot Care | 1 hour | 01/10/15 – 31/09/17 | | inPHARMation (October 2015) |
| Gastro Oesophageal Reflux Disease | 1 hour | 01/02/16 – 31/01/18 | | inPHARMation (February 2016) |
| Fungal Skin Care | 1 hour | 01/04/16 – 31/03/18 | | inPHARMation (April 2016) |
| Pain | 1 hour | 01/05/16 – 30/04/18 | | inPHARMation (May 2016) |
| Pharmacy Club | | | Online | Pharmacy Club (iLearning Group) www.pharmacyclub.com.au |
| Treating Allergic Rhinitis with Nasonex, Claratyne and Aeries | 30 minutes | 16/10/15 – 16/10/17 | | |
| Zantac Learning Module | 30 minutes | 12/11/13 – 11/11/17 | | |
| Gastro-Stop Learning Module | 30 minutes | 20/09/13 – 31/12/17 | | |
| <i>Pharmacy Medicines and Pharmacist Only Medicines</i> | 2 hours | 19/09/14-18/09/16 | Face to Face | Pharmacy Training Solutions - Vic Nicole Thomas 0447 628 385 nicole@pharmacytrainingsolutions.net.au |
| Pain Management | 1 hour | 24/09/14-23/09/16 | | |
| Allergies | 1 hour | 24/09/14-23/09/16 | | |
| Terry White Chemists S2/S3 Refresher Training | 1 hour | 26/05/15 – 25/07/17 | Online | Terry White Management Kylie.turner@twmanagement.com.au |
| Pain Pod | | | Online | Reckitt Benckiser Pharmacy Support 1800 226 766 www.rbhealthhub.com.au > learning tab |
| Module 3: Headache pain | 30 minutes | 02/05/13 – 12/05/16 | | |
| Nosy Club | | | Online | Nosy Club Sanofi Consumer Healthcare |
| Migraine Management | 30 minutes | 26/02/16 – 31/01/18 | | |
| Managing Back Pain | 30 minutes | 15/09/16 – 31/01/18 | | |
| Proctosedyl and haemorrhoid management | 30 minutes | 06/05/16 – 05/05/18 | | |
| iTherapeutics | | | Online | iTherapeutics Pty Ltd 03 9855 2655 www.itherapeutics.com.au |
| Understanding and treating colds & flu | 30 minutes | 09/06/16 – 08/06/18 | | |