

QCPP APPROVED REFRESHER TRAINING



APPROVED REFRESHER TRAINING

Supporting Excellence in Pharmacy

Current Approvals

This list describes activities which have been approved and are currently within their approval period.

It is designed to assist pharmacies and QCPP assessors determine what training is eligible to contribute towards the annual three hour refresher training requirement (T2C Action 2.1).

This list does not indicate that a course is currently available or that it is offered at all the locations listed.

Contact training providers to find out if a course is still available.

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
Pharmacy Club			Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
Zantac Learning Module	30 mins	12/11/13 – 11/11/17		
Treating Allergic Rhinitis with Nasonex, Claratyne and Aeries	30 mins	16/10/15 – 16/10/17		
Gastro-Stop Learning Module	30 mins	20/09/13 – 31/12/17		
CounterConnection (PSA Self Care)			Distance/ Online	Pharmaceutical Society of Australia selfcare@psa.org.au
Hay Fever	1 hour	01/09/15 – 31/08/17		inPHARMation (September 2015)
Foot Care	1 hour	01/10/15 – 31/09/17		inPHARMation (October 2015)
Gastro Oesophageal Reflux Disease	1 hour	01/02/16 – 31/01/18		inPHARMation (February 2016)
Fungal Skin Care	1 hour	19/04/12 – 05/05/18		inPHARMation (April 2016)
Pain	1 hour	01/05/16 – 30/04/18		inPHARMation (May 2016)
Asthma	1 hour	01/09/16 – 31/08/18		inPHARMation (September 2016)
Arthritis	1 hour	24/10/16 – 30/09/18		inPHARMation (October 2016)
Eye care	1 hour	01/11/16 – 31/18/18		inPHARMation (November 2016)
Pain	1 hour	01/03/17 – 28/02/19		inPHARMation (March 2017)
Sleep	1 hour	01/05/17 – 30/04/19		inPHARMation (May 2017)
Rethinking Ibuprofen and GI Tolerability (Nurofen Pharmacy Assistants Training Event 2016)	1.5 hours	07/06/16 – 06/07/18	Face to Face	RB (formerly Reckitt Benckiser) 02 9126 5100 [CHE Proximity]
Strong Relief from pain with Nuromol	1.5 hours	13/07/16 – 12/07/18		
Rethinking Ibuprofen and GI Tolerability	30 mins	19/07/16 – 18/07/18	Online	
Managing back pain	30 mins	15/09/16 – 31/01/18		
Nuromol®; Upgrade to gold	15 mins	27/09/16 – 26/09/18		

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Pharmacy Assistant QCPP Refresher

Series

<i>Pharmacy Medicine/Pharmacist Only</i>	1.5 hours	16/04/13 – 30/05/17	Face to
<i>Medicine (S2/S3) Refresher</i>			Face
Eczema (Face to Face)	1 hour	17/04/12 – 31/12/17	

Cold Sores	1 hour	19/04/12 – 05/05/18	Online
Eczema	1 hour	19/04/12 – 05/05/18	Online
Treating hay fever and allergies in the pharmacy	1.5 hours	23/05/13 – 30/06/18	Online

Guild Learning and Development

guildpharmacyacademy@guild.org.au

To check availability of face-to-face/online training near you, contact your local branch

Pharmacy Assistant QCPP Refresher

Training

Assist customers seeking to relieve common allergic symptom reactions	2 hours	01/12/12 – 09/12/18	Face to Face
Assist customers seeking analgesic and anti-inflammatory products	2 hours	01/12/12 – 10/12/17	
Assist Customers seeking to relieve cough and cold symptoms	2 hours	01/12/12 – 18/12/18	
Assist Customers seeking baby and infant care medicine products	2 hours	01/12/12 – 21/12/18	
Assist Customers to relieve gastro-intestinal conditions	2 hours	01/12/12 – 21/12/18	

Medicines to Relieve Pain	30 minutes	16/06/15 – 15/06/17	Online
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Heartburn for Pharmacy Assistants	30 minutes	01/07/16 – 30/06/18	
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Pharmacy Health Solutions: Eye care	45 minutes	14/10/16 – 13/10/18	
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Irrigate to medicate	45 minutes	14/03/17 – 13/03/19	
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Paracetamol and ibuprofen combination analgesics	45 minutes	01/06/17 – 31/05/19	
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Mission Management Workshop – 2016

Mission Management Workshop – 2017

Mission Management Workshop – 2016	3 hours	24/03/16 – 23/03/18	Face to Face
Mission Management Workshop – 2017	3 hours	14/02/17 – 13/02/19	Face

Guild Pharmacy Academy on behalf of Pharmacy Choice

Respiratory Health 'C Your in O2 Action!'

Respiratory Health 'C Your in O2 Action!'	3 hours	20/02/15 – 30/06/17	Face to Face
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The Pharmacy Guild of Australia (NSW Branch) training@nsw.guild.org.au

Overachieving with over the counter advice

Head First! Common Ailments of the eyes, ears, nose and mouth

Overachieving with over the counter advice	3 hours	20/06/13 – 30/06/17	Face to Face
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The Pharmacy Guild of Australia (Queensland Branch)

admin.training@qldguild.org.au

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JJet Online Training			Online	Johnson & Johnson
Sudafed®	30 mins	31/01/12 – 24/12/18		www.JJet.com.au
Codral®	30 mins	08/12/11 – 24/12/18		
Zyrtec®	30 mins	05/12/14 – 22/12/18		
Imodium®	30 mins	05/12/12 – 24/12/18		
Benadryl®	30 mins	29/01/13 - 28/01/19		
Combantrin®	30 mins	21/02/12 – 28/02/18		
iTherapeutics			Online	iTherapeutics Pty Ltd
Understanding and treating colds & flu	30 mins	09/06/16 – 08/06/18		03 9855 2655
Pevaryl training	30 mins	21/10/16 – 20/10/18		www.itherapeutics.com.au
Advil and pain relief	30 mins	16/01/17 – 17/01/19		
Frequent heartburn and treatment	30 mins	27/02/17 – 26/02/19		
Robitussin and cough relief	30 mins	27/03/17 – 26/03/19		
Cough Refresher Training Program (Duro-Tuss)	30 mins	02/04/13 – 30/05/19		
Dimetapp: Respiratory care for the whole family	30 mins	22/04/17 – 21/04/19		
Terry White Chemists S2/S3 Refresher Training	1 hour	26/05/15 – 25/07/17	Online	Terry White Management Kylie.turner@twmanagement.com.au
Nosy Club			Online	Nosy Club
Migraine Management	30 mins	26/02/16 – 25/01/18		Sanofi Consumer Healthcare
Proctosedyl and haemorrhoid management	30 mins	06/05/16 – 05/05/18		https://nosyclub.com.au
Managing allergic rhinitis/hayfever	30 mins	01/08/16 – 31/07/18		nosyclub@ciloyalty.com
Paxyl sunburn relief spray & sunburn care	30 mins	17/10/16 – 16/10/18		1800 049 952
Managing motion sickness	30 mins	10/11/16 – 09/11/18		
Pain management	30 mins	17/02/17 – 16/02/19		
Understanding & managing coughs	30 min	08/05/17 – 07/05/19		
Apotex			Online	APOTEX
Hayfever and allergy OTC training module	30 mins	05/12/16 – 04/12/18		TBC
Pain OTC training module	30 mins	13/01/17 – 12/01/19		
Digestive health OTC training module	30 mins	13/01/17 – 12/01/19		
Viral and fungal infections OTC training	30 mins	13/01/17 – 12/01/19		
Cough, cold and flu OTC training module	30 mins	16/01/17 – 15/01/19		

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Previous Approvals

This list describes activities which have been approved, but their approval period has expired.

Completion of these courses during the approval period can be used to count towards a pharmacy assistant's three hour annual refresher training requirements. As the accreditation cycle is two years, activities will remain on this list for two years after the end of the approval period.

TRAINING	APPROVED DURATION	APPROVAL PERIOD	FORMAT	TRAINING PROVIDER, CONTACT DETAILS & NOTES
Getting Comfortable with your Customers and Recommending Complete Health Solutions	3 hours	03/03/15 – 02/03/17	Face to Face/ Workbook	The Pharmacy Guild of Australia (Queensland Branch) admin.training@qldguild.org.au
Pain Pain Go Away! Helping customers seeking analgesic and anti-inflammatory products	1 hour	02/07/14 – 01/07/16	Face to Face	The Pharmacy Guild of Australia (ACT Branch)
Baby and Infant Care	1 hour	02/07/14 – 01/07/16	Face to Face	
Pharmacy Assistant QCPP Refresher Training Assist customers seeking to relieve skin and fungal conditions	2 hours	01/12/12 – 07/07/16	Face to Face	Guild Pharmacy Academy guildpharmacyacademy@guild.org.au To check availability of face-to-face/online training near you, contact your local Guild Training Branch
Embarrassing Bodies	3 hours	16/10/14 – 15/10/16	Face to Face	The Pharmacy Guild of Australia (Tasmanian, Queensland, NSW and ACT Branches)
Pain Pod Module 3: Headache pain Module 4: Ask, Assess, Advise Module 5: Children's Pain and Fever Module 6: Helping Customers Use Pain Medicines Correctly	30 mins 30 mins 30 mins 1 hour	02/05/13 – 12/05/16 02/05/13 – 01/05/15 11/07/13 – 10/07/15 01/09/11 – 31/08/15	Online	Reckitt Benckiser Pharmacy Support Phone:1800 226 766 www.rbhealthhub.com.au > learning tab

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APPROVED REFRESHER TRAINING

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Counter Connection (PSA Self Care)			Distance/ Online	Pharmaceutical Society of Australia selfcare@psa.org.au
Cold and Flu	1 hour	01/07/13 – 30/07/15		inPHARMation (July 2013)
Hayfever	1 hour	01/08/13 – 30/08/15		inPHARMation (August 2013)
Soft tissue Injury	1 hour	01/02/14 – 28/02/16		inPHARMation (February 2014)
Supplying <i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i>	1 hour	01/03/14 – 30/03/16		inPHARMation (March 2014)
Threadworms	1 hour	01/09/14 – 31/08/16		inPHARMation (September 2014)
Angina	1 hour	01/10/14 – 30/09/16		inPHARMation (October 2014)
Low dose aspirin	1 hour	01/11/14 – 31/10/16		inPHARMation (November 2014)
Weight Management	1 hour	01/02/15 – 31/01/17		inPHARMation (February 2015)
Codeine Containing Analgesics	1 hour	01/03/15 – 28/02/17		inPHARMation (March 2015)
Sleeping Problems	1 hour	01/04/15 – 31/03/17		inPHARMation (April 2015)
Treating Coughs and Colds	1 hour	01/05/15 – 30/04/17		inPHARMation (May 2015)
Atopic Eczema and Xerosis	1 hour	01/06/15 – 31/05/17		inPHARMation (June 2015)
Pharmacy Club			Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
Gastro-Stop Learning Module	30 mins	20/09/13 – 30/12/15		
Albalon Re Eye/Allergy Learning Module	30 mins	22/10/13 – 21/10/15		
Aspen Zantac Learning Module	30 mins	12/11/13 – 11/11/15		
Maltofer: Body friendly iron	30 mins	04/10/16 – 17/02/17		
Pharmacy Club			Online	Pharmacy Club (iLearning Group) www.pharmacyclub.com.au
Chemists Own Coughs Module	30 mins	07/06/13 – 06/06/15		
Chemists Own Cold and Flu Module	30 mins	07/06/13 – 06/06/15		
MyPharmAssist			Online	GlaxoSmithKline Consumer Healthcare www.mypharmassist.com.au
Treating and Preventing Hay Fever and Allergies with Flixonase	30 mins	28/08/13 – 27/08/15		
Treating inflamed fungal conditions with Hydrozole	30 mins	22/08/13 – 21/08/15		Andrew Prott 02 9684 0775 Andrew.x.prott@gsk.com
Managing the pain of osteoarthritis with Panadol Osteo	30 mins	26/11/13 – 25/11/15		
Pain and Analgesics			Face to face	
Running out of puff, the experienced asthmatic			Mixed Media	Australian Pharmaceutical Publishing Janet.doyle@appco.com.au
<i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i>	2 hours	19/09/14-18/09/16	Face to Face	Pharmacy Training Solutions - Vic Nicole Thomas 0447 628 385 nicole@pharmacytrainingsolutions.net.au
Pain Management	1 hour	24/09/14-23/09/16		
Allergies	1 hour	24/09/14-23/09/16		