



PPI INCREASED REQUIREMENTS FOR ELIGIBILITY: ARE YOU READY?

Peter Guthrey – Pharmacist Consultant

Over the course of the Fifth Community Pharmacy Agreement (5CPA) \$344 million has been allocated to the Pharmacy Practice Incentive (PPI) Program to provide incentive payments to eligible pharmacies for the delivery of services to the quality Standard [AS 85000:2011]. Following the commencement of the program on 1 July 2011, community pharmacies have demonstrated commitment to the delivery of quality services verified at QCPP assessment. As outlined in the updated PPI Program Guidelines, released in November 2012, pharmacies will be required to demonstrate increased service delivery to remain eligible for some incentive payments. This article explores what you need to do to maximise your PPI payments.

Incentive payments are intended to encourage pharmacies to provide services, which fit within their business model, to the quality Standard. Since the introduction of the practice incentives, aspects of community pharmacy such as the recording of clinical interventions and documenting collaborations with other health professionals, have become a part of standard practice. The breadth and depth of pharmacy services such as dose administration aids, health promotion, screening, risk assessment and disease state management services have substantially grown. To encourage the continuing expansion of pharmacy services, the requirements of some PPI priority areas have been increased.

The increased requirements are contained in the November 2012 update to the *PPI Program Specific Guidelines*, and pharmacies will need to show evidence they meet these requirements ready for assessment from 1 July 2013.

For three of the PPI priority areas, Dose Administration Aids, Clinical Interventions and Staged Supply, there are no changes. Pharmacies registered for these priority areas should continue to meet the quality Standard when delivering these services.

**\$344
MILLION
ALLOCATED
TO THE
PHARMACY
PRACTICE
INCENTIVE
PROGRAM**

PPI INCREASED REQUIREMENTS FOR ELIGIBILITY: ARE YOU READY?

(CONTINUED)



PPI EXPANSION: SUMMARY OF CHANGES

Dose Administration Aids

No changes.

Don't forget to submit your periodic claims.

Clinical Interventions

No changes.

Don't forget to submit your periodic claims.

Staged Supply

No changes.

Primary Health Care

Eligible pharmacies must now offer THREE services to be eligible for this payment.

Increased flexibility in eligibility requirements.

Community Services Support

Pharmacies must now offer THREE elements to be eligible for this payment.

Staff training requirements have increased.

New elements have been introduced:

- NDSS Access Point
- Pharmacy Delivery Service
- Mental Health First Aid training

Working with Others

Interprofessional collaboration requirements have increased.

Each pharmacist employed in the pharmacy must have records of collaboration with practitioners from at least THREE health professions. This requirement does not apply to pharmacists employed less than 2 FTE days (15.2 hours) per week.

Changes to eligibility for PPI priority areas are incremental and designed to support continued practice evolution and broader service delivery. These changes are described on the next four pages.



COMMUNITY SERVICES SUPPORT

PPI elements

Meet QCPP Requirement

Meet the requirements for **THREE** of the following Community Services Support PPI elements:

Needle and Syringe Programs

Opioid Substitution Programs

National Diabetes Services Scheme (NDSS) Access Point

Pharmacy Delivery Service **[NEW]**

Mental Health First Aid training (for pharmacists and staff) **[NEW]**

Return of Unwanted Medicines (RUM)

Staff Training (including completion or active participation in Certificate III/IV in Community Pharmacy) **[AMENDED]**

eHealth

T3D Needle and Syringe Program Checklist

T3A Opioid Substitution Program Checklist

Provide evidence of signed agreement by current owner at assessment

P11F Deliveries by Pharmacy Staff Procedure

Element 17 Action 4

P2J Return of Unwanted Medicines

T2C Supplying *Pharmacy Medicines* and *Pharmacist Only Medicines* Checklist (Requirement 2)

Element 18 Information Technology – mandatory actions



WHAT'S NEW OR UPDATED

- The eligibility requirements have increased to comply with a minimum of **THREE** elements.
- Some new elements have been added, increasing flexibility for this incentive.
- Increased requirements mean some pharmacies may need to consider additional services or training to remain eligible for this incentive payment.
- **P11F** has been updated to enhance quality use of medicines.
- Staff training requirements have been increased to encourage relevant staff to have or actively participate in Certificate III or IV in Community Pharmacy training.

T2C relates to Element 2 Action 2 of the Standard [AS 85000:2011] (mandatory requirements). P2J relates to Element 2 Action 11 of the Standard [AS85000:2011]. Element 3 Checklists (including T3A and T3D) relate to Element 3 Actions 1-5 of the Standard [AS85000:2011]. P11F relates to Element 11 Action 5 of the Standard [AS 85000:2011].

PRIMARY HEALTH CARE

PPI elements

Meet QCPP Requirement

Meet the requirements for at least **THREE** services across the following Primary Health Care PPI elements:

Health Promotion

T3H Health Promotion Checklist

Diabetes

Screening and/or Risk Assessment

T3C Screening and Risk Assessment Checklist

Cardiovascular

Screening and/or Risk Assessment

Respiratory

Screening and/or Risk Assessment

Mental Health

Screening and/or Risk Assessment

Diabetes

Disease State Management

T3I Disease State Management Checklist

Cardiovascular

Disease State Management

Respiratory

Disease State Management

Mental Health

Disease State Management

Element 3 Checklists (including T3H, T3C and T3I) relate to Element 3 Actions 1-5 of the Standard [AS85000:2011].



WHAT'S NEW OR UPDATED

- The eligibility requirements have increased to a minimum of **THREE** services being provided.
- Increased flexibility in eligibility requirements.
- A screening and/or risk assessment service and a disease state management service for the same element (disease) can both contribute towards eligibility from 1 July.
- Existing services will continue to contribute towards eligibility as **T3H**, **T3C** and **T3I** are unchanged.
- To count towards eligibility the new services must be fully implemented and have serviced customers.

WORKING WITH OTHERS

PPI elements

Meet QCPP Requirement

Show evidence each pharmacist working in the pharmacy has records of collaboration with practitioners from at least **THREE** health professions.

Evidence of interprofessional collaboration must comply with the requirements of the following QCPP materials:

T2E Interprofessional Collaboration Checklist

P2I Interprofessional Collaboration Policy

A number of **Element 3 Checklists** contain interprofessional collaboration requirements



WHAT'S NEW OR UPDATED

- The eligibility requirements have increased to a minimum of **THREE** health care professions.
- This requirement now applies to each pharmacist working in the pharmacy, except those working less than two days a week (<2 FTE days).
- Additional health professionals, including dietitians.

T2E and P2I relate to Element 2 Action 10 of the Standard [AS 85000:2011] (mandatory requirement). All Element 3 Checklists relate to Element 3 Actions 1–5 of the Standard [AS 85000:2011].

HOW CAN YOU MAKE PRIMARY HEALTH CARE WORK?

HERE ARE SOME SUGGESTIONS FOR COMBINING ACTIVITIES TO MEET THE PRIMARY HEALTH CARE PPI PRIORITY AREA.



Diabetes Health Promotion T3H

Diabetes Screening Service T3C

Diabetes Disease Management T3I



COPD Screening Service T3C

Heart Attack Risk Assessment T3C

Diabetes Screening Service T3C



Osteoporosis Health Promotion T3H

Diabetes Health Promotion T3H

Diabetes Screening Service T3C



Osteoporosis Health Promotion T3H

Diabetes Screening Service T3C

Diabetes Disease Management T3I

PPI EXPANSION CHECKLIST: WHAT YOU NEED TO DO BEFORE 1 JULY 2013



Quality Care
Pharmacy Program
An initiative of The Pharmacy Guild of Australia

Last updated December 2012.

PPI PRIORITY AREA	QCPP REQUIREMENT	WHAT YOU NEED TO DO
Community Pharmacy Service Charter and Customer Service Statement	Element 11 Including Action 3 T11C Customer Service Statement	<input type="checkbox"/> Continue to publicly display and adhere to the Community Pharmacy Service Charter, and comply with and publicly display your Customer Service Statement
Dose Administration Aids	T3B Dose Administration Aids Checklist	<input type="checkbox"/> Continue to meet the requirements of T3B Dose Administration Aids Checklist <input type="checkbox"/> Continue to report data to Medicare Australia four times a year
Clinical Interventions	P2H Clinical Interventions Policy T2G Clinical Interventions Checklist	<input type="checkbox"/> Continue to adhere to your Clinical Interventions Policy <input type="checkbox"/> Perform and record clinical interventions, adhering to your policy and the T2G Clinical Interventions Checklist <input type="checkbox"/> Continue to report data to Medicare Australia four times a year
Staged Supply	P2K Staged Supply Procedure T2F Staged Supply Checklist	<input type="checkbox"/> Continue to follow the P2K Staged Supply Procedure and comply with the T2F Staged Supply Checklist
Primary Health Care		Note: For Primary Health Care you must show evidence of providing at least 3 services
Diabetes Respiratory Disease Cardiovascular Disease Mental Health Conditions	T3C Screening and Risk Assessment Checklist T3I Disease State Management Service Checklist	<input type="checkbox"/> Offer Screening and Risk Assessment Services and/or Disease State Management Services for your chosen health condition(s), complying with the T3C Screening and Risk Assessment Checklist and T3I Disease State Management Checklist
Health Promotion	T3H Health Promotion Checklist	<input type="checkbox"/> Plan and run (a) health promotion activity(ies) which meets the requirements of T3H Health Promotion Checklist
Community Services Support		Note: For Community Services Support you must show evidence of providing at least 3 services
Needle and Syringe Program	T3D Needle and Syringe Program Checklist	<input type="checkbox"/> Offer service which meets the requirements of T3D Needle and Syringe Program Checklist
Pharmacy Delivery Service	P11F Deliveries by Pharmacy Staff Procedure	<input type="checkbox"/> Offer service which meets the requirements of P11F Deliveries by Pharmacy Staff Procedure
National Diabetes Support Service	N/A	<input type="checkbox"/> Maintain a copy of signed NDSS agreement with current owner(s)
Mental Health First Aid Training	Element 17 Action 4	<input type="checkbox"/> Ensure at least one staff member has completed a recognised Mental Health First Aid Training qualification
Opioid Substitution Program	T3A Opioid Substitution Program Checklist	<input type="checkbox"/> Offer service which meets the requirements of T3A Opioid Substitution Program Checklist
Return of Unwanted Medicines (RUM)	P2J Return of Unwanted Medicines	<input type="checkbox"/> Offer service which complies with the P2J Return of Unwanted Medicines Procedure (mandatory for accreditation)
Staff Training	T2C Supplying <i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i> Checklist	<input type="checkbox"/> Meet Requirement 2 of the T2C Supplying <i>Pharmacy Medicines</i> and <i>Pharmacist Only Medicines</i> Checklist (including Action 2.2 Certificate III/IV in Community Pharmacy training)
eHealth	Element 18 Information Technology	<input type="checkbox"/> Meet the requirements of Element 18 Information Technology (mandatory for accreditation)
Working with Others	P2I Interprofessional Collaboration Policy T2E Interprofessional Collaboration Checklist	<input type="checkbox"/> Maintain and adhere to your P2I Interprofessional Collaboration Policy and T2E Interprofessional Collaboration Checklist <input type="checkbox"/> Continue to record all interprofessional collaborations in your recording system <input type="checkbox"/> Ensure each pharmacist ¹ working in the pharmacy has records of collaboration with practitioners from at least 3 different health professions

More information about PPI Program requirements and support material can be found at www.5cpa.com.au. Professional Practice Standards and Guidelines (including templates) for DAAs, Clinical Interventions and Staged Supply are publically available by going to www.psa.org.au and follow the links to Supporting Practice or visit www.5cpa.com.au. ¹ This PPI eligibility requirement pertains to pharmacists working more than two FTE days per week in the pharmacy.